EXHIBIT 95.

	1	IN THE UNITED STATES DISTRICT COURT
	2	NORTHERN DISTRICT OF CALIFORNIA
	3	SAN FRANCISCO DIVISION
	4	
	5	ANN OTSUKA, an individual;)
	6	JANIS KEEFE, an individual,) CORINNE PHIPPS, an)
	O	individual; and RENEE DAVIS,)
	7	an individual; individually)
	8	and on behalf of all others) similarly situated,
		Plaintiffs,)
	9)
	10	-vs-) No. C-07-02780-SI
	11)
	12	POLO RALPH LAUREN CORPORATION;) a Delaware Corporation; POLO)
_	13	RETAIL, LLC., a Delaware)
	4.4	Corporation, POLO RALPH LAUREN)
	14	CORPORATION, a Delaware) Corporation, doing business in)
Ì	15	California as POLO RETAIL)
	. 16	CORP; FASHIONS OUTLET OF) AMERICA, INC., a Delaware)
	-	Corporation,)
	17	Defendants.)
	18)
	19	
١	20	The deposition of HARVEY RESNICK, called by the Plaintiffs for examination, pursuant to
	21	subpoena and pursuant to the Federal Rules of
l	00	Civil Procedure for the United States District
l	22	Courts pertaining to the taking of depositions, taken before Cynthia J. Conforti, Certified
I	23	Shorthand Reporter, at Suite 2500, 77 West Wacker
	24	Drive, Chicago, Illinois, commencing at the hour of 10:09 a.m. on the 23rd day of April, A.D.,
	25	2008.
	20	
		Page 1

Golden Gate Reporting

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1	anything they sold beyond that would equate to
2	additional income rather than it being required to
3	cover your sales first, and if you had a shortfall
4	then that was now being charged against you for
5	the next pay period, so I don't think they really
6	understood that.
_	

- Were there on occasion meetings for all 8 sales associates?
- 9 A. Sure. There were daily meetings before the store opened that included sales associates, 10 whoever it was present at the morning. There was 11
- a morning meeting almost every day before the 12
- 13 store opened.
- 14 O. And were there also store meetings with 15 sales associates scheduled on some Saturdays?

16

- Q. And were those meetings mandatory for 17
- sales associates to attend? 18 A. Sometimes they were. There were meetings 19
- 20 of that type for product knowledge purposes or something of that nature, something that it was 21
- necessary to ask everybody to be present at one 22
- 23 meeting because it couldn't be repeated, and that
- 24 would happen sometimes on a Saturday.
 - O. In any of the meetings that you attended

- If you take your time and go through this,
- my first question is going to be whether you 2
- recall seeing this handbook before today.
- A. I remember seeing this. Want me to go
- through everything? 5
 - Q. No, no. I'm going to ask you some
- specific questions about some of the materials in 7 8 this handbook.
- 9 Would you take a look at page four. It's
- 10 Polo Bates 732. Performance Improvement Coaching
- is the title. I think it's the next page. 11
- 12 A. Okav.
- 13 Q. Do you recall the concept of performance
- 14 improvement coaching?
- 15 A. Yes.
 - Q. And one of the things that it talks about
- in this section is providing guidance to sales 17
- 18 associates.
- 19 A. Through the one-on-one program?
- 20 Q. The one-on-one program where you met with
- 21 a sales associate, was that part of the
- 22 performance improvement coaching process?
- 23 A. Yes, I believe that's correct. I recall
- 24 that.

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Q. And do you know whether this manual was

Page 66

Page 68

- with either the morning meetings or a Saturday meeting, did the issue of arrears ever come up?
- 3 A. I don't remember.
- 4 O. During any of those meetings that you
- 5 attended did the issue of loss prevention
- inspection wait times ever come up? 6
- A. It's entirely possible, but, again, I
- 8 don't have a specific recollection of the
- conversations. 9
- Q. Any of those meetings that you attended do 10 11 you recall any discussion relating to premium
- 12 overtime compensation?
- 13 A. In one of those meetings?
- 14 Q. Yes.
- 15 A. No, I don't.
- Q. In any of the meetings that you attended 16
- with sales associates, the morning meetings or the 17
- 18 Saturday meeting, did anyone ever raise an issue
- 19 relating to taking or not taking rest breaks?
- A. I don't have a recollection of that. 20
- O. I'm going to show you a document that we 21
- previously marked as Exhibit 8. It's entitled 22
- 23 Polo Ralph Lauren Polo Retail Corporation Sales
- Associate Compensation and is dated April 2004,
- and it begins Polo Bates number 728.

provided to all sales associates?

- A. I believe it was.
- Q. Would you take a look at page six. The 3
- title is Plan Administration. There's a section
- 5 entitled Overtime. The second paragraph reads 6 quote:

Sales associates and senior sales associates are not eligible to receive a premium

9 overtime compensation rate. 10 However, a sales commission reconciliation will be performed at the close of each fiscal year 11 to ensure that each associate is compliant with 12

- 13 federal labor guidelines stipulating that the 14 majority of their pay must be in the form of
- commission. 15
 - If an associate is found to be overtime eligible at that time, then the appropriate amount of overtime compensation would be paid to that associate, closed quote.

20 Do you recall ever having a discussion with anyone about what Polo refers to as a sales 21 commission reconciliation? 22

- A. No, I don't.
- O. To your knowledge were sales associates 24 25
 - ever paid a premium overtime rate on a once-a-year

Page 69

18 (Pages 66 to 69)

Page 67

certcert

1	I further certify that the signature to the
2	foregoing deposition was not waived by counsel for
3	the respective parties.
4	I further certify that the taking of this
5	deposition was pursuant to subpoena, and that
6	there were present at the deposition the attorneys
7	hereinbefore mentioned.
8	I further certify that I am not counsel for
9	nor in any way related to the parties to this
10	suit, nor am I in any way interested in the
11	outcome thereof.
12	IN TESTIMONY WHEREOF: I have hereunto set my
13	hand and affixed my notarial seal this 7th day of
14	мау, 2008.
15	Λ Λ Λ Λ Λ
16	MINTER A CONTE
17	(INIMA) THE
18	
19	Cynthia J. Conforti, CSR, CRR
20	Notary Public, Cook County, Illinois
21	
22	CSR License No. 084-003064
23	
24	
25	

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EXHIBIT 96.

Golden Gate Reporting

								
1	UNITED	STATES DISTRICT COURT						
2	NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO DIVISION							
3								
4								
5 ANN OTSUKA, an individual; JANIS No. C-07-02								
6	KEEFE, an individual PHIPPS, an individua JUSTIN KISER, an ind	1; and						
7	individually and on all others similarly	behalf of						
8	·	tiffs,						
9	vs.	CILLS						
10	POLO RALPH LAUREN CO a Delaware Corporati							
11	RETAIL, LLC, a Delaw POLO RALPH LAUREN CO	are Corporation; RPORATION, a						
12	Delaware Corporation in California as POL	, doing business						
13	FASHIONS OUTLET OF A Delaware Corporation	MERICA, INC., a						
14	"							
15	Defen	dants. /						
16 17								
18	DEPOSITI	ON OF KIM LEE BABKA						
19								
20	DATE:	March 7, 2008						
	TIME:	10:03 a.m.						
21	LOCATION:	Greenberg Traurig						
22		1900 University Avenue Fifth Floor						
23		East Palo Alto, California						
24 25	REPORTED BY:	Mary E. Garland Certified Shorthand Reporter License Number 4721						
		· ·	Page 1					

С	ase 3:07-cv-02780-SI Golden Ga	e I	Page 7 of 112
1	the managers.	I	A. It would be a very rough estimate. Twelve,
2	Q. Do the loss prevention personnel at the Beverly	2	very rough estimate. Again, I'd have to see a roster,
3	Hills store have a specific office they work out of?	3	and establish dates and timelines.
4	A. There is a small office, yes.	4	Q. When a new manager is hired, whether from the
5	Q. Have any of the other stores in California, the	5	ranks of sales associates or from outside of the
6	full-price retail stores, ever had in-store loss	6	company, are you involved in training those managers as
7	prevention personal assigned to them?	7	to Polo's policies and procedures?
8	A. Yes.	8	A. Less directly involved with department
9	Q. And which stores were those?	9	managers, and directly involved with general managers,
10	A. San Francisco and Palo Alto and San	10	but certainly involvement.
11	Francisco had a shared person.	11	Q. Do you have any materials that help guide you
12	Q. Any other stores with loss prevention personnel	12	through the training process for either department
13	assigned to the store?	13	managers or general managers?
14	A. No.	14	A. There is an assimilation guide, and certainly
1	Q. You indicated earlier, I believe, that only on	15	various materials on the retail web; but I'm not sure if
15	rare occasion have you actually interviewed sales		
16	·	16	you're asking for a manual again or not.
17	associates for positions in the stores in California; is that correct?	17	Q. Well, we'll look at some of the
18		18	A. Okay.
19	A. Correct.	19 20	Q. We have a couple of the assimilation manuals.
20	Q. Your involvement in the hiring process, is that	21	And I'm wondering if there's anything other than the
21	more focused on management-level personnel?	ı	assimilation manual that is kind of a guidebook for
22	A. Yes.	22	training managers for Polo responsibilities?
23	Q. And do you, either alone or in conjunction with	23	A. Again, there are assimilation guides and
24	others, make hiring decisions as to general managers for	24	schedules, but an actual manual doesn't exist.
25	the full-price retail stores in California?	25	Q. During the process of training newly-hired
<u> </u>	Page 46		Page 48
1	A. Yes.	1	general managers, do you review with them the Polo
2	Q. And do you, either alone or in conjunction	2	employee handbook?
3	with others, make the hiring decision with respect to	3	 That is typically done by human resources.
4	department or assistant managers?	4	Q. Have you had an opportunity to sit down with
5	A. Yes.	5	the general manager and go through the employee handbook
6	 Q. Are you engaged in the process of interviewing 	6	with them to point out important policies?
7	those potential managers?	7	A. In most cases, yes.
8	A. In most cases, yes.	8	Q. Have you ever been engaged in an interview
9	Q. This may be — well, let me just ask the	9	process with a sales associates during which wages, and
10	question: Can you give me a percentage or number	10	commissions, and benefits were discussed with the
11	estimate as to how many managers, say, within the last	11	applicant?
12	year, were hired from within the company sales	12	A. Have I ever been?
13	associates being promoted, for example, to management	13	Q. Yes.
14	position versus bringing in managers who weren't	14	A. Yes.
15	currently employed by Polo when they were hired as a	15	Q. Were you ever involved in the interview process
16	manager?	16	of a sales associate where the Arrears program was
17	A. In the last year?	17	discussed with the sales associate?
18	Q. Yes.	18	A. Not that I recall.

18 Q. Yes.

21

19 A. And just a manager, not the keyholder; correct?

20 Q. Correct.

A. Two to manager level, that I can recall.

22 Q. From sales associates?

23 A. Sales associate.

Q. And how many managers were hired, in the last

25 year, that came from without the company?

Page 47

19 (Brief recess taken.)

20 Q. BY MR. KITCHIN: I want to talk about

21 compensation systems for sales associates.

22 First, I want to talk about the Burlingame

23 store. How are sales associates today compensated in

24 the Burlingame store?

A. They are on an hourly plus commission.

Page 49

13 (Pages 46 to 49)

Page 8 of 112 O. If a sales associate in the Burlingame store stores in California, excluding those stores that opened 2 2 more recently, since at least 2002? works more than eight hours in a day, are they paid 3 premium overtime for that time in excess of eight hours 3 A. Again, I'd have to look at the time, the exact, 4 in a day? you know, month and year; but for some time, yes. 5 A. Yes. 5 Q. Were any of the other stores, other than the 6 6 Q. And if a sales associate in the Burlingame Burlingame store, in California ever on an hourly plus 7 store works a combination of hours that adds up to more 7 commission basis, to your knowledge? 8 than 40 in one week, are they paid premium overtime 8 A. Again, I'd have to go back and look at what --9 9 compensation for the time over 40 hours? 1999, 2000, I'd have to look at what that was at the 10 10 A. Well, it should be based on per day. I'm not 11 sure -- maybe I'm not understanding your question. 11 Q. At least since 2002, have sales associates in 12 Q. Has the compensation system in Burlingame been 12 the full-price retail stores, other than the Burlingame 13 hourly plus commission since 2002? 13 store, been paid on a draw versus commission basis? 14 A. I don't recall if that was the date. I'd have 14 A. To my knowledge, yes. 15 to look at the grid. 15 Q. How does the hourly plus commission system work 16 Q. Do you have an estimate as to when Burlingame 16 at the Burlingame store? 17 sales associates first started to be compensated on an 17 A. I'm not sure what you mean by "work," 18 18 hourly plus commission basis? Q. How does it operate? How are sales associates 19 19 A. Again, I'd have to look at the grid. paid under that system? 20 20 Q. Is it a recent change, to the best of your A. It's an hourly plus a commission. So it could 21 21 memory, or do you think it's -be, you know, the 10.15 plus three percent, plus four 22 A. Not too recent. percent, plus five percent, depending on the tier of 23 Q. Has it been around for more than two years, as 23 sales that they fall into. But, again, I would have to 24 24 hourly plus commission? look at the grid just to refer to the exact. 25 25 A. I believe so. Q. Does the hourly rate paid to sales associates Page 50 Q. We'll look at some documents that may help to 1 in the Burlingame store vary among sales associates at 2 refresh your recollection. this time? 3 3 If sales associates in the Burlingame store I'd have to look to see if there's variation. 4 work more than eight hours in a specific day, you 4 O. You know that the commission percentage varies 5 indicated that they're paid premium overtime 5 among sales associates based on their performance, and 6 compensation. Is that premium overtime compensation at 6 longevity, and so forth; correct? 7 1.5 times their hourly rate? 7 A. Performance, yes. 8 8 A. It should be. Q. Performance. So you don't have to be there q Q. And if a sales associate in the Burlingame 9 longer than someone else to earn a higher commission, 10 store works more than eight hours, during a specific pay 10 you have to sell more to earn that higher commission; is 11 period, in one day, is that sales associate paid premium 11 that correct? 12 overtime compensation in the paycheck for that two-week 12 A. That's how it's laid out now, yes. 13 period that just passed? 13 Q. How does the system that you identified as draw 14 A. Yes. 14 versus commission currently work in the other full-price 15 Q. So sales associates in the Burlingame store 15 retail stores, other than the Burlingame store? aren't paid at the end of the year or the end of the 16 16 A. You mean how is the pay or -- I'm not sure what 17 fiscal year any overtime compensation that they have 17 you're --18 earned; is that correct? 18 Q. Let me ask it this way: Could you describe 19 A. Not to my knowledge. 19 what Polo means by a "draw versus commission system"? 20 Q. Are all of the other stores, full-price retail 20 A. Right. It's an hourly against commissions 21 stores in California currently on what Polo calls a draw 21 earned. So the hourly is paid, no matter what, for the

14 (Pages 50 to 53)

hours that are worked; and then, again, any amount that

goes over covering that draw in commission is paid to

Q. The hourly rate paid to sales associates in the

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Page 51

them, as well.

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versus commission system?

A. Yes. A base against commission.

And has that system been in place in all of the

Q. Base against commission?

CERTIFICATION OF DEPOSITION OFFICER

I, MARY E. GARLAND, duly authorized to administer 3 4 5 6

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oaths pursuant to Section 2093(b) of the California Code of Civil Procedure, do hereby certify that the witness in the foregoing deposition was duly sworn by me to testify to the truth, the whole truth and nothing but the truth in the within-entitled cause; that said deposition was taken at the time and place therein stated; that the testimony of said witness was thereafter transcribed by means of computer-aided transcription under my direction; that the foregoing is a full, complete and true record of said testimony; and that the witness was given an opportunity to read and correct said deposition and to subscribe to the same.

I further certify that I am not of counsel or attorney for either or any of the parties in the foregoing deposition and caption named, nor in any way interested in the outcome of the cause named in said caption.

Executed March 19, 2008, at San Francisco, California.

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24

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EXHIBIT 97.

PRC Sales Associate Compensation Re-Structure April 2002

Background Information

PRC implemented a base (hourly or salary) plus commission tiered compensation plan in October of 1999. The plan was designed to establish career paths for Sales Associates, be competitive, recognize individual achievements, and reward productivity. Many aspects of the plan were successful. It created the position of a Senior Seller, increased the number of \$1 Million sellers from 6 associates to 24 associates, and the average sales per associate increased from \$290,000 to \$500,000.

In response to the challenging retail environment and expense reduction initiatives last year, approximately 100 out of 550 sales associates positions were eliminated during staff reductions and all hourly sales associates were limited to a 37-hour workweek. Although these efforts were successful in providing actual dollar savings, the overall sales associate selling cost as a percentage to sales for '02 was 10.5%, significantly higher than the planned cost of the program.

Analysis

The weighting between the base and commission components of total earnings played a crucial role in driving total selling cost. As overall sales increased, the incremental selling cost decreased since base earnings were relatively constant and the commission percentage was low. However, as overall sales declined, as they did in '02, the fixed cost of base earnings caused the selling cost to increase.

Also, Senior Sales Associates who earned approximately 70% commission pay were more productive in this program than Sales Associates who earned approximately 60-70% base pay. Although the average sales per associate increased from \$290,000 to \$500,000, if Senior Sales Associates are excluded the average only went from \$290,000 to \$335,000. Thus, the higher the commission pay, the greater the motivation and productivity.

In order to meet our financial objectives, we were faced with the challenge of revising the plan while also maintaining the successful components, remaining competitive in the luxury retail market, and impacting all associates fairly.

Base Against Commission Structure

Ultimately we developed a new base against commission compensation structure. In this structure, the associate receives the higher of either their base pay or their commission pay, and there is no payback. Commissions are now paid every two weeks, one week in arrears, opposed to one commission check per month paid one month in arrears. Additionally, the plan's design exempts PRC from premium overtime pay requirements and 40-hour workweeks can be resumed.

Many aspects of the plan remained unchanged. Stores remain in groups based upon volume and seasonality, associates continue to be rewarded by productivity through the tiered sales structure, Senior Sales Associates are recognized in all groups and associates who reach the next compensation tier mid-year may receive an pay rate increase in the next commission period.

CONFIDENTIAL

Case 3:07-cv-02780-SI Document 98-8 Filed 06/10/2008 Page 12 of 112

The selling cost is projected to be reduced to 9.6% which will remain steady given an overall sales increase or decrease. The average associate needs to increase their own sales 10% above last year to maintain their '02 earnings. This is a reasonable goal given that there is more business available for associates because of the staff reductions, and the 37-hour workweek restriction will be lifted.

Implementation

This plan was introduced to the sales associates on April 8th and became effective April 14th. Although we faced some emotional responses from a few sales associates, we have also received positive feedback from managers. Sales associates do not have such a large base to rely upon, are more focused on selling, being proactive and in providing exceptional customer service in order to develop their client base. Additionally, Sales Associates who increase their sales have a more immediate reward since the commission rates are higher than in the previous plan and they receive their commission payments much quicker.

EXHIBIT 98.

Golden Gate Reporting

٠,	<u></u>								
	1	UNITED STATES DISTRICT COURT							
	2	NORTHER	N DISTRICT OF CALIFORNIA						
	3	SAN	FRANCISCO DIVISION						
	4								
	5	ANN OTSUKA, an indiv KEEFE, an individual	; CORINNE	80-SI					
The second section of the	6 : . 7	PHIPPS, an individua JUSTIN KISER, an ind individually and on	ividual; behalf of						
A STANGE	all others similarly situated, 8								
	•		tiffs,						
	9	vs.							
1	10	POLO RALPH LAUREN CO a Delaware Corporati							
	11	RETAIL, LLC, a Delaw POLO RALPH LAUREN CO	are Corporation;						
	12	Delaware Corporation, doing business							
	13	in California as POL FASHIONS OUTLET OF A Delaware Corporation	MERICA, INC., a						
	14	inclusive,							
	15	Defen	dants. /						
	16		· · · · · · · · · · · · · · · · · · ·						
	17	DEDOCIMI.	ON OF KIM LEE BABKA						
	18	DEPOSITI	ON OF KIM HEE DADIGE						
	19								
	20	DATE:	March 7, 2008						
	21	TIME:	10:03 a.m.						
		LOCATION:	Greenberg Traurig						
	22		1900 University Avenue Fifth Floor						
	23	•	East Palo Alto, California						
	24 25	REPORTED BY:	Mary E. Garland Certified Shorthand Reporter License Number 4721						
	~~	·	•	Page 1					

- California stores, excluding Burlingame, does that
- 2 hourly rate vary among the stores?
- A. Yes. Certainly, higher in San Francisco, based
- on, you know, some recent changes or changes throughout.
- If it's I actually recall it's always been higher in
- San Francisco, or for some time.
- Q. Other than the minimum wage requirement for San
- Francisco County, do all of the other stores in 8
- California have the same base hourly rate for sales
- associates? 10
- 11 A. Base hourly -- for the hourly, yes.
- 12 Q. What is the hourly rate currently paid to San
- 13 Francisco sales associates?
- 14 A. I'm going to say 13.75.
- 15 Q. And do you know how that number was arrived at 16 by Polo?
- 17 A. Well, compensation arrived at it; so I don't
- 18 know all the specifics.
- 19 Q. Is the hourly rate in San Francisco based on
- 20 multiplying the minimum wage requirements for San
- 21 Francisco County times 1.5?
- 22 A. I recall that was the formula that was used
- 23
- 24 Q. And was that formula used in the other stores
- in California, excluding Burlingame?

- eight hours in a day or 40 hours in a week?
- 2 A. I can't answer the question "ever." You know,
- 3 I don't know if they've ever been paid.
- 4 Q. Typically, is it your understanding that sales
- 5 associates have typically not been paid 1.5 times their 6
- base hourly rate for working more than eight hours in a 7 specific day?
- 8 A. That's my understanding, unless -- unless they 9 don't meet the 50-percent requirement of their
- 10 commissions earned.
- Q. You just referred to the 50-percent 11
- 12 requirement. What do you mean by that?
- 13 A. Well, the understanding was that there would be 14 a look back if 50 percent of their earnings did not come
 - from their commission, for an annual look back.
- Q. And when did you first learn that there would 16
- 17 be what's referred to as a look back?
- 18 A. I don't recall the exact year of the rollout of 19 the plan. I'd have to see the plan in front of me.
- 20 Q. And what was your understanding, when you first 21
- learned about the 50-percent test as applied to the Polo 22 stores, as to when that look back would take place?
- 23 A. I just recall that there would be an annual
- 24 look back, is how it was referred to.
- 25 Q. Was the term "reconciliation" used in

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Page 56

- A. As I understood, yes.
- 2 Q. So excluding Burlingame, the hourly rate paid
- 3 on the draw versus commission system was based on a
- 4 calculation of minimum wage times 1.5; is that correct?
- 5 MR. GOINES: Objection. Asked and answered.
- Lack of foundation.
- 7 Q. BY MR. KITCHIN: Is that your understanding of
- it? 8

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- 9 A. That's what I recall, yes.
- 10 O. Are sales associates in any of the full-price
- 11 retail stores in California, except Burlingame, paid
- 12 premium overtime compensation under any circumstance?
- 13 A. Can you ask the question again, please?
- 14 Q. Sure. You indicated that you thought the
- hourly base for San Francisco was -- did you say 13.75? 15
- 16 A. As I recall, yes.
 - Q. If sales associates currently working in the
- 18 San Francisco store work more than eight hours a day on
- 19 any given day, to your knowledge, are they ever paid
- 20 13.75 times 1.5 per hour as a premium wage?
- 21 A. Well, no. They're commissioned associates. So
- 22 not to my knowledge.
- 23 Q. To your knowledge, have sales associates in any
- 24 stores, except for the Burlingame store, ever received
- premium overtime compensation for working more than
 - Page 55

- describing that look back?
- 2 A. Perhaps. I don't -- again, I'd have to see the 3
 - document or -- so I'd know.
- 4 O. To your knowledge, has Polo ever performed that 5 look back to determine whether sales associates had met
- 6 what you referred to as the 50-percent test?
 - A. You know, I don't have any of that
- 8 documentation. That would be compensation.
- 9 Q. In your position as either district manager for
- 10 California and Hawaii or regional manager, did you, or
- 11 do you, review any data relating to compensation paid to
- 12 sales associates here in California?
- 13 A. There is a performance management report that
- 14 comes out from time to time, reviewing what they were 15
 - paid for versus what they've sold.
- 16 Q. And approximately how long has a performance 17 management report been utilized by Polo?
- 18 A. Again, I would have to guess if it's two years.
- 19 I -- it would be a guess.
- 20 Q. So it's not something that's happened in the
- 21
- 22 A. I recall seeing it for some time, but I can't
- 23 tell you exactly when it came out.
- 24 Q. And is there a specific document that is
- 25 referred to or titled "Performance Management Report"?

15 (Pages 54 to 57)

CERTIFICATION OF DEPOSITION OFFICER

I, MARY E. GARLAND, duly authorized to administer

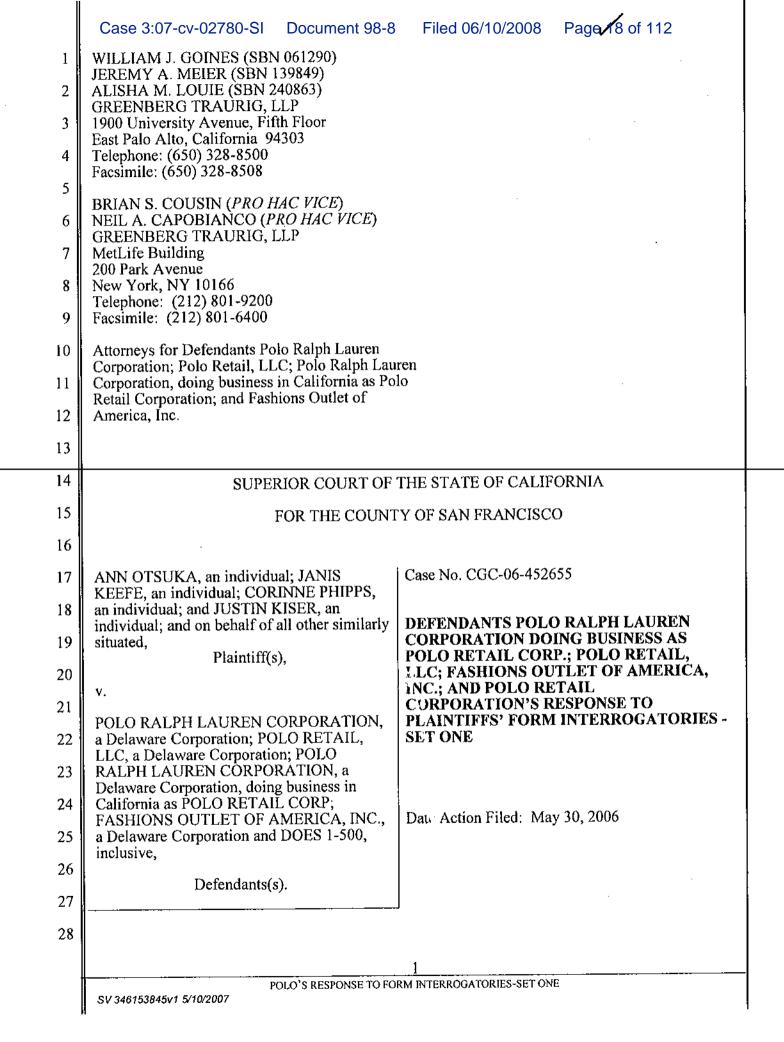
oaths pursuant to Section 2093(b) of the California Code of Civil Procedure, do hereby certify that the witness in the foregoing deposition was duly sworn by me to testify to the truth, the whole truth and nothing but the truth in the within-entitled cause; that said deposition was taken at the time and place therein stated; that the testimony of said witness was thereafter transcribed by means of computer-aided transcription under my direction; that the foregoing is a full, complete and true record of said testimony; and that the witness was given an opportunity to read and correct said deposition and to subscribe to the same.

I further certify that I am not of counsel or attorney for either or any of the parties in the foregoing deposition and caption named, nor in any way interested in the outcome of the cause named in said caption.

Executed March 19, 2008, at San Francisco, California.

MARY E. GARLAND, CSR 4721

EXHIBIT 99.



Case 3:07-cv-02780-SI Document 98-8 Filed 06/10/2008 Page 19 of 112

both Plaintiffs stated intention to file a Second Amended Complaint and the existing stipulation between the parties to allow that filing.

Notwithstanding the foregoing objections, Defendants respond as follows: Plaintiffs were exempt commission employees, not entitled to overtime pursuant to California Industrial Welfare Commission ("IWC") Wage Orders Nos. Four (4) and Seven (7). Plaintiff Kiser comes to this action with "unclean hands" in that he conspired to perpetrate fraudulent customer credit return transactions as an employee of Defendants. Plaintiffs waived and/or ratified Defendants' alleged actions, including but not limited to wage, meal and rest breaks, and inspection procedures and processes.

Defendants did not cause harm to Plaintiffs. No actions taken by Defendants were done with oppression, fraud or malice so as to constitute facts sufficient for punitive damages. Defendants' actions were undertaken for fair and honest reasons, and were a just and proper exercise of management discretion. Defendants acted in good faith and were justified in taking actions by business necessities.

Plaintiffs were given the opportunity to have rest and/or meal breaks, as allowed by law. Any alleged violations of meal and rest break, if they did occur, were in fact so limited in time and scope as to not cause harm and are, as such, *de minimus* violations. Plaintiffs received all benefits to which they were entitled by virtue of their particular status and hours worked.

The issues about which Plaintiffs complain are individualized and insufficient to constitute a basis or bases to support a class of purported aggrieved persons. The persons with knowledge of these facts have been identified in detail in response to Plaintiffs' Special Interrogatories, Set No. One. The documents supporting denial or defenses have been produced to Plaintiffs in this litigation pursuant to Plaintiffs' Document Request and pursuant to meet and confer agreements and, therefore, the propounding parties are in possession of such documents.

INTERROGATORY NO. 50.1:

For each agreement alleged in the pleadings:

(a) identify all **DOCUMENTS** that are part of the agreement and for each state the name, **ADDRESS**, and telephone number of each **PERSON** who have the **DOCUMENT**;

Proof of Service

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Total BASE Pay

Com \$ Pd TOTAL PAY

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Com \$ Pd TOTAL PAY

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456,8515 508,921

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379.10 628.08 82.22 456.85 508.92 400.93

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Total
BASE
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net sales \$8,325.50 \$4,228.46	net sales \$8,325.50 \$12,03.76 \$2,76.48 \$6,071.96 \$3,992.41 \$6,713.54 \$3,538.01	net sales \$15,088.58 \$16,468.71 \$283.02 \$1,579.47 \$6,798.34	\$10,073.08 \$16,132.05 \$14,761.55 \$10,811.45 \$11,271.31 \$1,911.07 \$11,318.82 \$8,709.80 \$7,619.51 \$5,721.99 \$5,343.19
S Com	Com S	Com 9	
% c 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	Missed	Missed	
com \$ E \$582.79 \$295.99 d Draw	d Draw  com \$ 8 582.79 924.26 193.54 425.04 279.47 469.95 247.8607	Draw m \$ 1207.09 1,317.50 -22.64 \$126.36 \$543.87	Page 22 \$805.85 \$1,290.56 \$1,180.92 \$864.92 \$901.70 \$152.89 \$905.51 \$696.78 \$696.78 \$609.56 \$457.76
Base Hrs HF 31.51 21.6	Target  Base Hrs HF 49.63 27.61 39.9 45.15 44.07 40.46	Target 7 out of 11  Base Hrs HR Rate Hrly Total 71.05 12 852.6 84.01 12 1,008.12 7.05 12 94.6 61.91 12 742.92 45.63 12 547.56	78.55 70.39 67.28 60.16 56.39 37.3 78.01 68.68 61.77 52.2
HR Rate 10.15 10.15 10.15 <b>1</b> 0.15	HR Rate F 10.15 12 12 12 12 10.15	# 7 out ## Rate + 12 12 12 12 12 12 12 12 12 12 12 12 12	10 10 10 10 10 10 10 10 10 10 10 10 10 1
Com % Com \$ Base Hrs HR Rate Hrly Total Salary Base P. 7 \$582.79 31.51 10.15 \$319.83 \$0.00 \$319 7 \$295.99 21.6 10.15 \$219.24 \$0.00 \$219  Missed Draw Target 5 out of 9 Pay Periods	Draw Target 3 out of 5 Pay Periods           m*\$         Base Hrs. HR Rate         Hrly Total         Sallary         Total Pa           582.78         31.51         10.75         319.8265         0.00         595.56           924.26         49.63         12         595.56         0.00         595.51           193.54         27.61         12         331.32         0         331.32           425.04         39.9         12         478.8         0         478.8           279.47         45.15         12         541.8         0         541.1           469.95         44.07         12         528.84         0         528.           247.8607         40.46         10.15         410.669         0         410.		\$942.60 \$844.68 807.36 610.624 572.3585 \$447.60 \$936.12 697.102 626.9655 529.83
\$0.00 \$0.00 \$0.00		ay Pe	\$ 50.00 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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Base Pay Com \$ Pd Total Pay \$319.83 \$262.96 \$582.79 \$219.24 \$76.75 \$295.99	Com \$ Pd 262.96 328.70 0.00 0.00 0.00 0.00	Com \$ Pd 354.49 309.38 0.00 0.00	\$0.00 \$445.88 373.56 236.57 235.80 \$0.00 0.00 0.00
\$582.79 \$295.99			

EXHIBIT 101.

STATE OF CALIFORNIA

PETE WILSON, Governor

DEPARTMENT OF INDUSTRIAL RELATIONS
DIVISION OF LABOR STANDARDS ENFORCEMENT
LEGAL SECTION
458 Golden Gate Avenue, Room 3166
Sen Francisco, CA 94102
(415) 703-4150



H. THOMAS CADELL, JR., Chief Counsel

February 7, 1994

Ned A. Fine, Esq. Fisher & Phillips Three Lagoon Drive, Suite 345 Redwood City, CA 94065-1567

Re: Overtime Exemption For Service Advisors

Dear Mr. Fine:

Thank you for your letter of January 17, 1994, seeking an opinion regarding the appropriateness of utilizing the overtime exemption for commissioned salespeople available in IWC Orders 4 and 9.

As we discussed many times in the past, it is not possible for this office to grant a blanket exemption based upon the "facts" set out in a letter. However, I can tell you that it has been my experience that, by and large, individuals who are employed as service advisors and devote most of their time to that occupation, may be considered for the exemption for commissioned employees if all of the other criteria are met.

In your letter you also request guidance in regard to "sample commission pay plans" which you attached. The sample programs are:

1. \$2,500.00 monthly draw (against commissions - payable half on 15th and half at end of month), with commission based on 4% of labor and parts gross profit on orders taken by service advisor. You explain that this program provides commissions on labor gross profit (which equals labor charge to customer less sum paid to mechanic¹) and parts gross profit (which equals the dollar price of the parts sold by the service advisor less the dealer cost of

^{&#}x27;This is not exactly the way you describe the program but this is what I think you mean. If I have misunderstood the program, please get in touch with me.

Ned A. Fine, Esq. February 7, 1994 Page 2

 $parts^2$ ). Based upon the above, you present the following scenario:

Service Advisor writes up repair orders which reflect 2,000 hours of labor charges @ \$65.00 per hour or \$130,000 in the month. The same 2,000 hours cost 2,000 times \$22.50 (the average³ hourly pay rate of the mechanics) or \$45,000. This leaves gross labor profit of \$130,000 minus \$45,000 equals \$85,000. \$85,000 times 4% equals \$3,400. Parts sales prices [attributable to the service advisor⁴] total \$75,000 in the month, less cost of parts (\$40,000) equals \$35,000. 4% times \$35,000 equals \$1,400. Total commission therefore equals \$3,400 (on labor) plus \$1,400 (on parts) or \$4,800. Service advisor is paid \$4,800 less \$2,500 draw against commissions, or additional commission check of \$2,300.

You add that we are to assume that the service advisor worked 10 hours of overtime each week for a total of hours worked in the month of 210 hours.

- Same draw as above, except service advisors are paid a percentage of the gross cost of all labor sales (and sometimes including parts sales), as opposed to gross profit.
- 3. Service advisor is paid a salary plus commission. The commission plan could be either of the above approaches, perhaps with smaller percentages. A typical salary under your scenario might be \$1,200.00 per month.
- 4. Service advisor is paid a "guarantee" (say \$2,500.00) of a certain level of commissions. If the commission calculation does not meet or exceed the guarantee, the service advisor receives the guarantee. In your scenario, if actual commissions equal \$2,100.00 in a particular month and employee

²You don't explain how your program calculates the "dealer cost" but assuming that this figure is properly computed (see, for instance, *Quillian v. Lion Oil* (1979) 96 Cal.App.3d 156; 157 Cal.Rptr. 740), this method of calculation is acceptable.

³We don't understand this statement. Do the figures represent the actual cost to the employer of the wages of the mechanics, or is this an "average" cost?

Bracketed material has been added. If this is incorrect, please contact me.

Ned A. Fine, Esq. February 7, 1994 Page 3

therefore receives the \$2,500.00 guarantee, the employee would be exempt from the overtime requirements provided the \$2,500.00 would represent at least \$6.375 for each hour the employee worked.

Employment arrangements which provide for a commission on goods or services to be paid to an employee may also provide for the payment to the employee at a regular pay period (not less than twice a month under California law) of a fixed sum of money, which may bear a more or less fixed relationship to the commission earnings which could be expected, on the basis of experience, for an average period of the same length (not to exceed one month under the provisions of Labor Code §204.1). Such periodic payments, which are variously described as "advances," "draws," or "guarantees," are keyed to a time base and are usually paid at weekly or other fixed intervals which may in some instances be different from and more frequent than, the intervals for payment of any earnings computed exclusively on a commission basis. They are normally smaller in amount than the commission earnings expected for such a period and if they prove to be greater, a deduction of the excess amount from commission earnings for a subsequent period, (not more than one month in the case of commissioned employees of an automobile dealership) is customary under the employment arrangement.

A determination of whether or to what extent such periodic payments can be considered to represent commissions may be required in those situations where the employment arrangement is that the employee will be paid the stipulated sum, or the commission earnings allocable to the same period, whichever is the greater amount. The stipulated sum can never represent commissions, of course, if it is actually paid as a salary. If, however, it appears from all the facts and circumstances of the employment that the stipulated sum is not so paid and that it actually functions as an integral part of a true commission basis of payment, then such compensation may qualify as compensation which represents commissions.

In determining the proportion of compensation representing commissions, all earnings resulting from the application of a bona fide commission rate are deemed commissions without regard to whether the computed commissions exceed the draw or guarantee which may be paid to the employee. Thus an employee who is paid a guarantee or draw against commissions computed in accordance with a bona fide commission payment plan or formula under which the computed commissions vary in accordance with the employee's sales will qualify for exemption provided the employee's regular rate of pay for such workweek is more than one and one-half times the applicable minimum wage. Under a bona fide commission plan all of the

Ned A. Fine, Esq. February 7, 1994 Page 4

computed commissions will be counted as compensation representing commissions even though the amount of commissions may not equal or exceed the guarantee or draw in <a href="mailto:some">some</a> workweeks.

The exemption will also apply in the case of an employee who is paid a fixed salary plus an additional amount of earned commissions if the amount of commission payments exceeds the total amount of salary payments for the representative period.

A commission rate is not bona fide if the formula for computing the commissions is such that the employee, in fact, always or almost always earns the same fixed amount of compensation for each workweek (as would be the case where the computed commissions seldom or never equal or exceed the amount of the draw or guarantee). Another example of a commission plan which would not be considered as bona fide is one in which the employee receives a regular:payment constituting nearly his entire earnings which is expressed in terms of a percentage of the sales which the establishment or department can always be expected to make with only a slight addition to his wages based upon a greatly reduced percentage applied to the sales above the expected quota.

I hope this adequately addresses the issues you raised in your letter of January 17, 1994. I should advise you that the ordinary turn around time for responding to letters of inquiry such as yours is less than thirty days. The normal turn around time is currently in excess of forty days. Repeated phone calls to this office regarding the status of the inquiry generally results in more delays because of the additional time necessary to respond to the phone inquiries. Please consider this axiom when seeking opinions in the future.

Yours truly,

H. THOMAS CADELL, JR. Chief Counsel

c.c. Victoria Bradshaw

# DIVISION OF LABOR STANDARDS ENFORCEMENT ENFORCEMENT POLICIES AND INTERPRETATIONS MANUAL

50.6 Commissioned Salespeople. Certain commissioned salespersons covered either by Order 4-2001 or 7-2001 are exempted from overtime requirements by Subsection 3(D) of those Orders (O.L. 1994.02.07):

The provisions of subsections (A), (B) and (C) above shall not apply to any employee whose earnings exceed one and one-half (1½) times the minimum wage, if more than half (½) of that employee's compensation represents commissions.

- 50.6.1 It is important to note that certain requirements must be met in order to comply with California law and meet the exemption criteria:
  - In order to comply with the requirements of the exemption and of L.C. § 204, for each workweek in the pay period the earnings of the employee, whether actual commissions or a guaranteed draw for the workweek against commissions to be earned within such workweek, must exceed 1.5 times the minimum wage for each hour worked during the pay period.
  - 2. As stated above, the payment of the earnings of more than 1.5 times the minimum wage for each hour worked must be made in each pay period. Therefore, it is not permissible to defer any part of the wages due for one period until payment of the wages due for a later period.
  - Compliance with the requirements of the exemption is determined on a
    workweek basis. The minimum compensation component of the exemption
    must be satisfied in each workweek and paid in each pay period.
  - 4. The second component of the exemption, namely at least 50% of earnings from commissions, must also be satisfied in each workweek. However, the actual determination of compliance can be deferred until the reconciliation date following the end of the second pay period. Overtime will be due for any week in which the second component is not met. To test for whether the compensation arrangement is a bona fide commission plan, California law also uses a period of at least one month. Consistent commission earnings below, at, or near the draw are indicative of a commission plan that is not bona fide. If the commission plan is found to be invalid, overtime will be due for all weeks in which the exemption was claimed.
- Use Of Federal Definitions. To the extent not inconsistent with California's overtime laws and policies, California in applying the provisions of Subsection 3(D) of Order 4-2001 and 7-2001, has adhered to the federal government's interpretation of the provisions of 29 U.S.C. § 207(i) (See also, Hermann v. Suwanee Swifty Stores, Inc. 19 F.Supp.2d 1365 (N.D. Ga.1998) However, the definition of commissions adopted by the U.S. Department of Labor and the definition of that term in California law differ. (See Keyer Motors v. DLSE (1987) 197 Cal.App.3d 557; 242 Cal.Rptr. 873) Thus, the provisions of 29 CFR § 779.413, et seq. to the extent that they discuss the definition of commissions and what constitutes commissions are not instructive for purposes of explaining DLSE enforcement policy in this area.

JUNE, 2002 50 - 5

EXHIBIT 102.

Golden Gate Reporting

Case	3:07-cv-02780-SI Document 98-8 Filed 06/10/2008 Page 51 of 112
1	UNITED STATES DISTRICT COURT
2	NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO DIVISION
	X
3	ANN OTSUKA, an Individual; JANIS KEEFE, an individual, CORINNE PHIPPS,
4	an individual, and JUSTIN KISER,
5	an individual, individually and on behalf of all others similarly
_	situated,
6	Plaintiffs.
7	No. C-07-02780-SI
8	v. No. C-0/-02/80-S1
9	POLO RALPH LAUREN CORPORATION, a Delaware Corporation, POLO
9	RETAIL, LLC, a Delaware Corporation,
10	POLO RALPH LAUREN CORPORATION, a Delaware Corporation doing business
11	in California as POLO RETAIL CORP.,
12	FASHIONS OUTLET OF AMERICA, INC., a Delaware Corporation, and DOES -500,
	inclusive,
13	Defendants.
14	X
15	
16	January 16, 2008 New York, New York
	Time: 10:17 a.m.
17	Volume 1, Pages 157
18	
19	Deposition of EVAN COHEN, taken on behalf
20	of the Plaintiffs, at Greenberg Traurig, Met Life
21	Building, 200 Park Avenue, New York, New York, commencing
22	at 10:17 a.m., January 16, 2008, before Anthony
23	Armstrong, a Notary Public and Certified Shorthand
24	Reporter of the State of New York.
25	
	Down
	Page

1	A. Yes, we did compile data.	1	Q. Other than the claims that were made
2	Q. Today, a document has been produced	2	in the case relating to the overtime issue, do
3	for your deposition. Are these the data that you	3	you have any other understanding of other claims
4	are referring to?	4	made in the case?
5	A, Yes.	5	<ul> <li>A. Something about breaks, break time.</li> </ul>
6	Q. And this packet that is Bates stamped	6	Everything I learned was really through
7	Polo 02058 through 02122, did you have any	7	privileged conversation. I mean, I didn't get it
8	involvement in the preparation of this entire	8	expressly from that website.
9	packet of documents?	9	Q. You understand that there is a claim
10	A. I had involvement, yes.	10	for failure to provide rest breaks under
11	Q. And was were these various pages	11	California law?
12	prepared at about the same time?	12	<ul> <li>A. Through privileged conversation.</li> </ul>
13	A. Yes. Roughly the same time period	13	Q. Okay. Could you briefly thumbnail
14	when we were looking at this, I should say.	14	your educational background after high school?
15	Q. And approximately when was that time	15	A. I have a bachelors, a business
	when you were preparing these documents?	16	degree, four year college.
16	A. It was in the summer.	17	Q. Where at?
17		18	A. University of SUNY Buffalo.
18		19	Q. Any subsequent formal education?
19	A. Yes.	20	A. No, not formal.
20	Q. I'll have some specific questions about this as we move forward.	21	Q. What is your current position at
21		22	Polo?
22	What is your understanding of the	23	A. I am manager of retail store
23	nature of the claims made in this class action	24	operations.
24	case filed in California?	25	Q. And how long have you been manager of
25	A. My understanding is that there are	23	-
	Page 14		Page 16
1	associates claiming that overtime was not paid to	1	retail store operations?
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	them.	2	A. I have been in the role since July,
3	Q. Do you have any understanding of any	3	2005.
	of the other claims made in the case?	4	Q. Throughout that time, your formal
5	A. Through privileged conversations, I	5	position was manager of retail store operations;
1	• •	6	yes?
6	do.  Q. You had indicated earlier that you	7	A. Yes.
7		8	Q. Prior to July, 2005, were you
8	didn't review the complaint in the case in preparation for your deposition. Have you ever	9	employed by Polo Ralph Lauren?
9		10	A. I was.
10	seen the complaint in this case?	11	Q. What was your position before then?
11	A. Not entirely.	12	A. I was sort of a retail store
12	Q. You have seen portions of it that	13	operations analyst.
13	were shown to you by counsel?	1	
14	A. Yes.	14	Q. And how long did you hold a position where you were retail store operations analyst?
15	Q. Have you ever reviewed the	15	
16	informational website that we established for the	16	A. For about two years.
17	case, Poloclassaction.com?	17	Q. So so, from the time,
18	A. Not thoroughly. I knew that there	18	approximately, in 2003 to 2005?
19	was a website.	19	A. Yes. I joined Polo I think it was
20	Q. Have you gone to that website?	20	October, '03.
21	A. Yes.	21	Q. Was your first position as retail
22	<li>Q. And have you clicked on the link to</li>	22	store operations analyst?
23	take you to the complaint that was filed in the	23	A. Yes, okay.
24	case?	24	Q. Did you hold a position with Polo
25	A. I believe I did.	25	before then?
	Page 15	1	Page 17
1		1	

5 (Pages 14 to 17)

	ooden dat		
l	of this document in a sufficient quantity to	1	A. I think this was, initially, we might
2	provide all sales associates, who might be	2	have included the information about arrears in
3	subject to arrears, copies?	3	the handbook and then decided that it would be
4	A. No, there was not a specific printing	4	better to keep it as an addendum, as it did not
5	of this, because this is only affected new hires.	5	address all sales associates, only those hired
6	You would only need to print this out as you	6	after a certain date.
7	hired somebody.	7	Q. Is Lara Moldawsky still employed by
8	Q. Let me show you what we previously	8	Polo?
9	marked as Exhibit 7.	9	A. She is not.
10	(Whereupon, Exhibit 7 was	10	Q. Do you know where she is working now?
11	previously marked for identification.)	11	A. I do not.
12	*******	12	Q. Do you know where she is living?
13	BY MR. KITCHIN:	13	A. No.
14	Q. That's an e-mail dated May 13, 2004,	14	Q. I'm going to show you what was
15	from Lara Moldawsky to a number of recipients.	15	previously marked as Exhibit 23.
16	First question is whether, prior to	16	(Whereupon, Exhibit 23 was
17	today, you have seen this e-mail?	17	previously marked for identification.)
18	A. I have seen this e-mail.	18	*******
19	Q. Was this e-mail sent to those	19	BY MR. KITCHIN:
20	individuals who had attended the conference or	20	Q. This was a document provided during
21	meeting regarding the rollout of the arrears	21	the course of this litigation, Polo 303.
22	program?	22	Have you seen this specific form prior
23	A. It was. It was sent after that	23	to just now?
24	meeting.	24	A. I have.
25	Q. So, the reference under the text	25	Q. And is this a form that is used or
	Page 66		Page 68
<del>-</del>		_	
1	where it says, "Hi, many thanks to all of you for	ļ	was used to document those individuals who had
2	your participation the past few days," does that	2	fallen into arrears under the arrears program?
3	refer to the meeting in New York?	3	A. This is not the document that shows
4	A. It does.	4	that.
5	Q. So, that meeting took place in	5	Q. What if you know, what was the
6	approximately May of 2004?	6	purpose of this document?
7	A. It looks like April of 2004.	7	A. The purpose of this document is that
8	Q. Toward the middle of the page, it	8	every time, each pay period, two week pay period,
9	says, attached is. And then there is some bullet	9	we have a commission file. This is a collection
10	points. The second bullet point, Special FY05	10	of all of the commission files over the course of
11	addendum, does that refer to the exhibit we just	11	the specific year. In this case, it looks like
12	looked at, which was on the arrears program,	12	fiscal '05.
13	Exhibit 10?	13	Q. Was there a specific database or form
14	A. It is that document, yes.	14	that was prepared on some periodic basis during
15	Q. At some point, was one of the	15	the arrears program that detailed individuals who
16	handbooks that Polo uses for its employees did	16	were deemed by the company to be in arrears?
17	one of the handbooks that Polo uses for its	17	A. There was.
18	employees contain information about the arrears	18	Q. And was that a single document that
19	program?	19	contained all the names of individuals?
20	A. It did not.	20	A. It did.
21	Q. Do you know what this sentence refers	21	Q. Was that a nationwide
22	to in the second bullet point, quote, "This	22	A. Nationwide e-mail.
23	contains the detail and arrears which we pulled	23	Q. Was there a specific arrears table or
24	out of the handbook and is now a separate	24	document prepared for California stores?
25	attachment," closed quote?	25	<ul> <li>A. Not specific for California stores,</li> </ul>
	Page 67	}	Page 69

18 (Pages 66 to 69)

1	no.	1	A. In that cover letter I can't
2	Q. Was how often was that document	2	recall what it exactly said in the cover letter,
3	prepared?	3	go to each associate and tell them. It might
4	A. Biweekly.	4	have been assumed in my contents, but I don't
5	Q. And was that document then forwarded	5	remember. I can't recall exactly if, in the
6	to managers in California?	6	note, it said, make sure you walk up to each
7	A. It was forwarded to every manager in	7	associate and tell them.
8	the company, general manager level.	8	Q. One of the ways that that individual,
9	Q. And was it segregated or divided by	9	during the pendency of the arrears program, cou
10	store number?	10	be in arrears is by failing to sell a sufficient
11	A. Yes.	11	quantity of merchandise to cover their base
12	Q. So, every general manager in the	12	salary, correct?
13	country would receive numerous or number of pages	13	A. Correct,
14	showing people in arrears throughout the country?		
15		14 15	Q. Is another way that a person could
	A. It was on one page, generally. It		fall into arrears, based on product returns that
6 7	was a longer spreadsheet. It included the people	16	were debited against their sales?
	in the company that had fallen into arrears as a	17	A. Sure.
8	result of the current pay period that that	18	Q. Are there any other ways that a
9	document was attributing to.	19	person could fall into arrears during the course
0	Q. And how is that transmitted to the	20	of this program?
:1	general managers?	21	<ul> <li>A. Arrears is calculated based on the</li> </ul>
2	A. E-mail.	22	no. That is not it's based on net sales. So,
:3	Q. And did you prepare that document?	23	you can't fall into arrears for anything else
24	A. I did.	24	other than sales performance.
25	Q. And was that sent as an attachment?	25	Q. There is, in the right hand
	Page 70		Page
1	A. Yes.	1	right-hand side, No. 23, a couple of references.
2	Q. What program was the attachment in?	2	1, RL Media, ADJ. That's the bottom of the
3	A. Excel.	3	right-hand column.
4	Q. And did the attachment include a	4	A. I see it.
5	cover letter e-mail from you when you	5	
_	A. It did.		Q. What does that refer to?
(ב) די		6	A. At this time, in fiscal 2005, our
7	Q. And what information did you	7	Polo.com, our internet retailer for Ralph Lauren,
8	generally provide in that cover letter?	8	their sales came in on a different file. We were
9	A. I generally provided macro level	9	then merged on to this file. So, our retail
0	information on the number of people that had	10	business systems department would take a file
1	fallen into arrears and the total amount of money	11	from Polo.com on the number of sales generated in
2	that was owed to the company, as well as a number	12	the stores because our store employees are able
3	of people that fell into performance management,	13	to not purchase. They were able to instruct,
4	plus they were hired prior to 2004, and the	14	to sell things out of the Polo.com inventory to
5	selling costs associated with each group, and	15	their customers.
6	then links to certain HR policies and procedure	16	So, they so, that would be
7	documents, just in case anyone had forgotten, and	17	generated on a biweekly basis, given to retail
8	tips to help avoid your associates from falling	18	business systems for that specific pay period and
9	into arrears or performance management.	19	they would merge those sales into the sales for a
0	Q. Were there any e-mails or documents	20	given pay period for each given associate who
1	that you're aware of, whether you prepared or	21	might have sold something via Polo.com. So, where
2	just saw, that specifically instructed general	22	you see RL media adjustment, that just means that
2 3	just saw, that specifically instructed general managers to approach and inform those sales	22 23	you see RL media adjustment, that just means that their sales were adjusted to reflect the Polo.com

19 (Pages 70 to 73)

So that -- make that shorter. If

24

25

Page 71

sale.

24

25

associates who were in arrears that they were,

indeed, deemed to be in arrears by the company?

they sold something through the website to a customer, then --

A. They received credit for it.

- Q. Okay. Up at the top of the column is INV hours, ADJ. What does that refer to?
- A. As stated earlier, twice a year, we take inventory in July and January. During that particular time of the year, where we calculate commission, the inventory hours are treated as benefits, so they are treated as a non-selling hour. So, the associate gets credit for those hours. It does not -- those sales are not held against commission.
- Q. Then about the middle of the column, there is one that says, hour rate per payroll. What does that refer to?
- A. In the case where our retail business systems team did not get enough information, basically, the payroll team feeds information to the retail business systems team, and, occasionally, that data might have holes. So, then retail business contacts payroll to verify a rate for a specific person. Our retail business systems partners are very good at keeping notes on any time something maybe wasn't received the

Q. This sales associate handbook was in effect until the April of 2004 compensation handbook that was rolled out; is that correct?

- A. Correct.
- Q. I will have you turn to Page 4 of the document. It's Polo 721. There is a reference to overtime about halfway down the page.
  - A. Uh-huh.
- Q. It indicates, the second paragraph, sales associates, senior sales associate and executive sales associates are not eligible to receive a premium overtime compensation rate. However, a sales commission reconciliation will be performed at the close of each fiscal year to ensure that each associate is compliant with federal labor guidelines stipulating that the majority of their pay must be in the form of commission. If a sales associate is found to be overtime eligible at that time, then the appropriate amount of overtime compensation will be paid to that associate.

Do you know who drafted this paragraph?

- A. No.
- Q. Do you know whether Polo Ralph Lauren

Page 76

first time, but was received at a second pass.

Q. In the right-hand column, there are references to deducted amounts, and then there are references that just say, arrears.

For those rows that just refer to arrears, does that mean that the person is in arrears but has not earned commission from which arrears had been taken as of the day of the report?

- A. I can't recall exactly why that word just appears there, but it's -- it seems that it's whenever someone failed to cover their base salary, they are just noted.
- Q. I'm going to show you what we previously marked as Exhibit 2.

(Whereupon, Exhibit 2 was previously marked for identification.)

*********

#### BY MR. KITCHIN:

Q. This is the Polo Ralph Lauren Polo Retail Corporation Sales Associate Compensation, Sales Associate Handbook, April 2002.

Are you familiar with this specific version of the sales associate handbook?

I am familiar, yes.

Page 75

ever performed a sales commission reconciliation analysis prior to 2005?

- A. I do not know.
- Q. Do you know if -- you don't know whether one was ever performed prior to 2005?
  - A. No, I do not know.
- Q. Do you know if a sales commission reconciliation has ever been performed at Polo Ralph Lauren?
  - A. I do know they were performed.
  - Q. When?
  - A. It was performed this year.
- Q. Was that the first time that that analysis had ever been performed to your knowledge?
  - A. To my knowledge, yes.
  - Q. You prepared that reconciliation?
  - A. I did.
- Q. And that's included in the stack of documents that were produced today?
  - Yes, uh-huh.
- Q. We will talk more about this document in a little while, but when you were preparing this reconciliation, did you come to learn that this is the first time that this reconciliation

Page 77

20 (Pages 74 to 77)

,			
1	number of times they met the exemption.	1	Q. Did you perform the which type of
2	Q. As opposed to the actual	2	analysis did you perform?
3	<ol> <li>As opposed to total.</li> </ol>	3	A. The same one we did for '03, '04.
4	Q. Why did you do that?	4	Q. You are looking at the actual
5	<ol> <li>I had worked with our corporate</li> </ol>	5	commission dollars for the years versus the total
6	compensation team, and I had done my methodology.	6	paid for the year?
7	As you would see, they had done theirs. They	7	A. Exactly.
8	looked like their format a little better and the	8	Q. And if that ratio is less than
9	numbers tied out. They did this format. I think	9	50 percent, then you looked at specific pay
10	that's the one we were showing you here.	10	periods in which they failed to sell 50 percent
11	Q. The next set of pages, what are	11	and/or premium overtime to come up with the
12	these?	12	number?
13	A. Payroil hours report again. You can	13	A. Right.
14	see that the way they designate time is now a	14	Q. On Page 2115, you determined, based
15	decimal place in it. It is not broken out day by	15	on your methodology, that for all of California
16	day. It's total regular hours worked on,	16	premium overtime compensation was due in the
17	overtime. There are other types of pay across	17	total amount of \$537.63; correct?
18	the top.	18	A. Yes.
19	Q. On Page 2072, we have Corinne Mullen,	19	
20	and total hours worked, and a bunch of other data	20	Q. And that money was sent out to the employees that your analysis determined were due
21	on her.	21	overtime compensation?
22	Based on this document that you have	22	A. That is correct.
23	in front of you, do you know whether Polo had	23	
24	determined that Corinne Mullen was eligible to	24	Q. The next period 2116 Page Number
25		25	2116, OT owed California, 2007.
23	receive premium overtime compensation for overtime	23	Did you perform this analysis as you
	Page 146		Page 148
1	hours that she worked during her employment?	1	had done with the 2003, 2004 data?
2	A. If she we have her hours because	2	A. Correct,
3	she had failed the 50 percent test. And if she	3	Q. So, it was based on year-long
4	was eligible for overtime based on our	4	commission dollars ratio to total paid?
5	methodology, then she was paid for that overtime.	5	A. That is correct.
6	Q. And do you know whether she was	6	Q. And based on that analysis, you
7	deemed to be eligible for premium overtime?	7	determined that \$231.56 was owed to California
8	A. I can't recall it exactly. I don't	8	employees?
9	have her names on these documents except for the	9	A. That is correct.
10	hours page.	10	Q. The next document is 2118. Looks
11	Q. This next set of documents, looks	11	like it runs through the end of the packet, 2122.
12	like it runs from Page 2072 all the way to 2112.	12	A. Yes. This the payroll hours report.
13	Is that a data printout?	13	You see they made another improvement where they
14	A. Yes. That's the raw data on every	14	really specify the type of hours.
15	paper sales for Stores 802 through 811, 802, 803,	15	Q. Who do the employees who are
16	810, 811.	16	included
17	Q. This doesn't include all the stores	17	A. Those are the employees that failed
18	in California, does it?	18	to meet the 50 percent test, I believe.
19	-	19	• •
20	A. It does not, no.	20	·
	Q. But, you analyzed all the stores in		A. Yes. I don't know if every page in
21	California when you prepared this?	21	here is included, but we only requested hours for
22	A. I did.	22	those employees that had failed to meet the
23	Q. On Page 2113, we had the 50 percent	23	50 percent test.
24	test for 2006?	24	Q. Do you know whether, in paying the
25	A. Uh-huh.	25	amounts designated under each 50 percent test for
ŧ	Page 147		Page 149

38 (Pages 146 to 149)

39 (Pages 150 to 153)

22

23

24

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Page 151

concluded at 3:17 p.m.)

*******

Other than the analyses that we have

respect to the compensation claims that have been

talked about for the reconciliation, have you

performed any other types of analysis with

22

23

24

25

Q.

Golden Gate Reporting iled 06/10/2008 Page 58 of 112 1 CERTIFICATE 2 I, Anthony Armstrong, a Certified Shorthand Reporter and Notary Public within and for the State of New York, do hereby 5. certify: 6 That EVAN COHEN, the witness whose 7 testimony is hereinbefore set forth, was duly sworn by me and that such testimony is 8 9 a true record of the testimony given by such 10 witness. 11 I further certify that I am not 12 related to any of the parties by blood or marriage, and that I am in no way interested 13 14 in the outcome of this matter. 15 16 17 18 19 20 21 22 23 24 25 Page 154

EXHIBIT 103.

## SPECIAL FY05 ADDENDUM

#### ARREARS

All sales associates hired after 4/18/04 will be subject to arrears beginning in the second quarter of FY05. During pay periods in which your earned commissions fail to cover your base salary, you will be subject to arrears.*

If you are in arrears you will be subject to pay back the amount that you owe. The amount you owe will be deducted via any earned commissions in subsequent pay periods, until the arrears amount is fully repaid. In the case of time off, you will not be subject to arrears unless a return is taken during this period. The commission you had originally earned on the sale will now be taken in arrears, and you will be required to pay it back in subsequent pay periods.

Retail Store Finance will be tracking and applying any arrears owed and will be making the proper deductions. Store Operations will provide reports to the stores of any arrears owed on a bi-weekly basis. Arrears will never be taken from an associate's base salary.

*Calculation of Arrears:

Net Sales * Commission Rate - Base Salary = Commission Earned

If Commission Earned is less than Base Salary, the difference between these amounts is what you owe in arrears

### VACATION, SICK/PERSONAL, AND HOLIDAY PAY

All sales associates will receive vacation, sick/personal and holiday pay based upon their base pay rate. This pay will be included in their total base pay calculation, which is held against commission. Inventory, personal/sick and vacation time, will not be counted in the arrears calculation. Additionally, if you are on any approved leave of absence (medical, FMLA, military or other), you will not be evaluated for performance management and your time off will not be held in arrears. However, sales support activities will be included in the calculation of your arrears. Managers are responsible for coding the appropriate time off code into the POS system to ensure accuracy of selling hours vs. non-selling hours.

Beginning in FY05, the Newbury and Phoenix stores will be moved from Group 1 to Group 2. Current Sales Associates in these respective stores will remain in Comp Plan A and will maintain their current commission percentages throughout FY05. However, as a result of their group change, they will be required to meet the new sales volume hurdles of the new group. Additionally, at the end of FY05, if they fail to meet these volume requirements they will fall into the tier reflective of their sales volume.

## HOME COLLECTION:

All New Hires in our Home Collection Departments, will be given four pay periods, in which they will not be subject to the rules of performance management, and will not be subject to arrears. During this period of training, they will be paid at the \$12 per hour training rate.

EXHIBIT 104.

### Comp. Amendment 07

## FISCAL 2007 COMPENSATION UPDATE

### STORE GROUPS

Coinciding with the start of Fiscal 2007, stores have been put into groups, based on volume expectations, trend, productivity and store type. These store groups, of which there are 5, will now define where your store is slotted in both the Comp Plan A and Comp Plan B structure. Additionally, these store groups will help us better assess and compare similar stores, in a variety of ways.

Due to this change several stores have changed there location on the comp structure, and as a result sales associates in those stores will have new goals in Fiscal 2007. Therefore, associates may keep their current compensation for one more year, and will be evaluated based on their new goals going into Fiscal 2008. Please refer to your stores specific compensation plan grid for more details.

### ARREARS

Beginning, Sunday March 25th, our arrears program will be terminated. Any remaining arrears balance owed will be captured on the March 31st paycheck. Should an associate still have a balance following that paycheck, those amounts will not be taken from future paychecks. We will however continue with our Performance Management Program. To re-iterate that program (direct from the handbook):

Sales associates are expected to sell enough to cover their base salary on a consistent basis each pay period. Sales Associates will be evaluated at the end of each quarter. Quarterly reviews will be based on the start and end dates of each quarter and the payroll periods that coincide with the quarterly end dates. Please note, for the purposes of evaluation, if a pay period is spilt between two quarters, that pay period will count towards the prior quarter. In each quarter you can miss no more then two-pay periods prior to receiving a warning (Missing a pay period means that your sales volume does not cover your base salary). If in the following quarter you again miss more than 2 pay periods you will drop a tier or face termination (termination occurs if you are at the entry level commission rate). To be subject to disciplinary action, sales associates must under perform for two successive quarters. This applies in perpetuity, thus should you receive a warning in the fourth quarter, you will enter the first quarter of the new fiscal year on warning, and be subject to the rules of the plan.

Sales Associates on a legitimate approved leave will be excluded from the performance management evaluation during their weeks out. Sales Associates who take vacation, sick/personal, or holiday time are expected to meet the requirements of the program. We allow for sales associates to miss two pay periods (or 4 weeks) each quarter to accommodate such situations as, time off.

EXHIBIT 105.

```
1
             IN THE UNITED STATES DISTRICT COURT
 2
               NORTHERN DISTRICT OF CALIFORNIA
 3
                    SAN FRANCISCO DIVISION
 4
 5
     ANN OTSUKA, an individual;
     JANIS KEEFE, an individual,
     CORINNE PHIPPS, an
 6
     individual; and RENEE DAVIS,
     an individual; individually
 7
     and on behalf of all others
     similarly situated,
 8
              Plaintiffs,
 9
                                       No. C-07-02780-SI
10
         -vs-
11
12
     POLO RALPH LAUREN CORPORATION;)
     a Delaware Corporation; POLO
     RETAIL, LLC., a Delaware
     Corporation, POLO RALPH LAUREN)
     CORPORATION, a Delaware
14
     Corporation, doing business in)
15
     California as POLO RETAIL
     CORP; FASHIONS OUTLET OF
16
     AMERICA, INC., a Delaware
     Corporation,
17
              Defendants.
18
19
20
              The deposition of HARVEY RESNICK, called
     by the Plaintiffs for examination, pursuant to
     subpoena and pursuant to the Federal Rules of
21
     Civil Procedure for the United States District
22
     Courts pertaining to the taking of depositions,
     taken before Cynthia J. Conforti, Certified
     Shorthand Reporter, at Suite 2500, 77 West Wacker
23
     Drive, Chicago, Illinois, commencing at the hour
24
     of 10:09 a.m. on the 23rd day of April, A.D.,
25
     2008.
                                                      Page 1
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### **Golden Gate Reporting**

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i	seasons,	things	like	that.	

- Q. Were there handbooks available on this 2
- website that employees could access?
- A. I don't know.
- Q. Were sales made by specific employees 5
- listed in some way on the website? 6
- A. Actually, I think there was some sort of a 7
- list to that effect.
- Q. And was that website accessible by sales
- 10 associates?
- A. I don't recall. 11
- Q. When you were working at Polo, how did you 12
- learn of any policy or procedure changes that 13
- occurred? 14
- A. To the best of my recollection typically 15
- through managers' meetings information like that 16
- would come down from the general manager to the
- department managers in the weekly managers 18
- 19 meeting.
- Q. So you had a weekly managers meeting? 20
- 21
- Q. And was that typically when the store was 22
- 23 closed or open?
- A. It was in the morning before the store 24
  - opened.

Q. How did you learn that they had fallen 2 into arrears?

A. I believe we were given a list of sales 3

associates who were in that situation through 4 5 management.

That may be -- when you asked earlier about sales appearing on that website, I think there was a place that you could see that. Those people who were in that arrears situation were 10 posted I think.

Q. When you saw that someone in your 11

department had fallen into arrears, did you have 12 any responsibilities or duties to communicate that 13

matter to the sales associate? 14

A. Yes.

15 Q. And how would you go about communicating 16

the arrears situation to a sales associate? 17

A. Through a conversation, a one-on-one or

just a, you know, an impromptu but private 19

conversation. 20

 Q. Would you specifically tell an individual 21

that you're in arrears X amount of dollars, so if 22

you make your commission you'll be debited by that 23

24 amount?

A. I can't say for certain that I said it in

## Page 58

- Q. And at those meetings were all managers
- required to attend? 2
- 3 A. Yes.
- Q. And were you provided handouts or
- documents during those meetings on occasion? 5
- A. Sometimes. 6
- Q. Are you familiar with a program that was 7
- 8 called arrears?
- 9 A. Yes.
- Q. What was the arrears program? 10
- A. Best of my recollection it's a case of 11
- when you have not covered your hourly income or 12
- base rate through sales, you essentially owe sales 13
- to the company, so before, even if you do exceed 14
- your initial sales goal in the next pay period, 15
- you have to cover the shortfall from the previous. 16
- Q. So does that mean that if you had fallen 17
- into arrears by let's say a hundred dollars when 18
- you subsequently made your commission \$100 would
- be debited against the commissions you had earned? 20
- A. Yes. 21
- 22 O. Did that happen -- strike that.
- Did sales associates in your department on 23
- any occasion fall into arrears? 24
- A. Yes, I'm sure they did. 25

- exactly those terms, but that's the type of ĺ
- information I would communicate. 2
- Q. You indicated that Justin Kaiser worked 3
- within your department? 4
- 5 A. Yes.
- Q. And was he still employed there when you 6
- left employment? 7
- A. Yes. 8
- Q. And can you describe for us your 9
- perspective toward the quality of work that he 10
- performed at Polo? 11
- A. I would say that generally his -- quality 12
- of work of his work was high. He was an 13
- aggressive salesperson. He liked to sell and 14
- understood the rewards, financial rewords of 15
- selling successfully. 16
- Q. While you were employed as his manager, 17
- did you ever develop any specific complaints about 18
- his conduct or performance? 19
- A. Did I? 20
- 21 O. Yes.
- A. I didn't have any specific complaints. 22
- Not to my recollection. 23
- Q. Did Janis Howay work for your department? 24
- A. She did. 25

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16 (Pages 58 to 61)

6

- Document 98-8 Filed 06/10/20 Golden Gate Reporting Case 3:07-cv-02780-SI
  - Well, since I was a salaried employee, it
- 2 didn't seem to matter to me, so whatever time they
- 3 put down was fine for me. It was acceptable for
- me because it didn't change my compensation in any
- 5 way.
- 6 Q. Did you ever as a check-and-balance
- attempt to see what time was recorded for you
- 8 checking out on the days when the system was shut
- 9 down while you were still working?
- 10 A. Yes, I did.
  - Q. And did you find that it was accurate,
- 12 inaccurate?

11

1

3

13

19

25

- 13 A. Well, what I did -- I did a -- sometime,
- 14 and I can't remember exactly when it was, I was
- 15 curious to see how many hours I was working
- 16 actually, so I went in to a system that allowed me
- 17 to see the punches as they call them, the
- 18 clock-in/clock-outs, and I saw the documentation.
- 19 I don't know that I did anything to change 20 anything, you know, but I saw my own, you know, 21 hours.
- 22 And did you comment one way or another
- 23 whether they were generally accurate or have any
- 24 assessment of that?
- 25 A. Did I comment? To whom?

- Q. And during your tenure did any of the San
- 2 Francisco store employees come to you to complain
- 3 that the number of hours reflected on their
- 4 paycheck was inconsistent with the number of hours
- 5 they felt they were entitled to be paid for?
  - A. I don't recall.
- 7 O. During the time that you were the men's
- 8 clothing and men's sport manager, did you ever
- 9 have occasion to explain the arrearages program to
- 10 any of your sales associates?
- 11 A. My answer to that question is yes, but I
- 12 can't be specific who it was that I was talking 13
  - with. I don't have a recollection.
- 14 I'm sure I had the conversation more than
- 15 once in an effort to explain how it worked.
- 16 Q. And how was it that you gained the 17 information that allowed you to explain it to your
- 18 sales associates?
- 19 A. It had to do with the fact that they were
- 20 in arrears and not making their, not covering
- 21 their base pay with sales, so it was necessary to
- 22 explain to them where they stood and explain also
- 23 at the same time how, you know, how they became in
- 24 arrears, why they were in arrears. 25
  - Q. And did someone explain the program to you

Page 106

Page 108

- O. Did you comment even to yourself?
- 2 A. I think, I think, no.
  - The only observation I made was that there
- 4 was the nights that I was there well beyond the 5
- time that my clock-out appeared. I mean I made 6 that observation. I knew that, you know, if I was
- 7 clocked out at 8:15 and I was still there at 11
- 8 o'clock that there was something wrong in the, you
- know, but it didn't matter because I wasn't
- 10 compensated based on my -- the hours that I was
- 11 there. The clocking in and out for managers
- 12 seemed to me a little superfluous anyways, but...
  - Q. Are you aware whether employees that
- 14 worked within your department while at Polo 15 received a report reflecting how many hours they
- 16 were credited for working during a particular pay
- 17 period? 18
  - Am I aware if they received a report like that?
- 20 Let me ask it slightly differently.
- 21 Are you aware that Polo employees that 22 worked in the San Francisco store they're actual
- 23 paycheck reflected the number of hours they were
- 24 paid for during a particular --
  - Yes, that's correct.

that gave you this -- who explained the arrears

- 2 program to you that permitted to you explain it to
- 3 your sales associates?
- 4 A. I believe it was part of my introduction
- 5 to the company as a manager. It was being
- 6 explained to me how my staff was compensated.
- 7 Q. During your tenure are you aware of
- 8 whether any sales associates within your
- 9 department, in sport, men's clothing, ever had
- 10 commission income debited because of the arrears 11 because they were in arrears?
  - A. I don't know.

12

- 13 Q. When you explained the arrears program to
- 14 the sales associates as part of your job
- 15 responsibilities, can you tell me what you told
- 16 them, how you explained it to them?
- 17 A. Basically what I would have said is that
- 18 "You must cover your base pay, which is the hourly
- 19 rate which you are paid times the number of hours
- 20 you work through sales at the percent that your
- 21 department is paying you commission, and when
- 22 you've covered that, then you begin to earn
- 23 additional income through commission sales. If
- 24 you fail to reach that, you owe the company. You
- 25 don't owe them money" because some of them, they

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28 (Pages 106 to 109)

## **Golden Gate Reporting**

1 thought that meant they owed them cash. 2 "You don't owe them money." I said, "You 2 3 owe them sales. You have to make that up to cover 3 4 the shortfall by selling more in the next pay 4 5 period, otherwise you will continue to always only 5 6 6 get your hourly pay." 7 O. So the sales target would get higher --7 8 8 A. Sure, gross, yeah. 9

- Q. Got you. And that was basically how you
- 10 went about explaining?
- A. (Nodding head.) 11
- 12 Q. Is that a yes?
- 13 A. Yes. Sorry.
- 14 O. That's quite all right.

Mr. Resnick, I somehow got an impression 15 from your testimony this morning that the recovery 16 time was longer during the holiday period than in 17 18 the preholiday period. Is that a correct 19 perception?

- 20 A. Yes.
- 21 Q. Is it your recollection that the recovery
- time was within what you see to be a reasonable 22
- 23 number, 15 minutes plus or minus prior to the
- holiday season but lengthened once a holiday 24
  - season approached?

Q. Do you have a recollection within that process of Tin -- of being with Tin while he

- explained the compensation system to a prospective
- sales associate?
- A. I do not.
- O. Do you have a recollection of
- participating in that process with Tin in which
- Tin explained to a sales associate the arrearage
  - program?
- 10 A. I don't recall.
- 11 Do you have a recollection of within that
- 12 hiring process either you or Tin explaining to a
- prospective sales associate the reconciliation 13
- 14 process that Mr. Kitchin pointed out in the sales
- 15 associate compensation handbook?
  - A. No.

16

1

- O. Mr. Resnick, if I understood your 17
- testimony from this morning, I don't mean this to 18
- 19 be impolite, but I got the impression that you
- 20 were not comfortable doing the computer shutdown
- 21 system at the end of the day.
- 22 A. I wasn't.
- 23 Q. And so you were more comfortable having
- 24 someone else do that process while you did the
- 25 recovery.

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- A. My recollection is more like when I first 1
- came a lot of time was being spent after store 2
- 3
- hours for recovery or merchandising. Then it 4 seemed to taper off into a more normal or more
- 5 palatable time frame.

6

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- Q. Palatable. 15 minutes plus or minus.
- A. Yes, right. 15 minutes, yes.

And then of course as the holiday season approached and even through the sale period, which was even worse than the holiday period, it became excessive amounts of time were being spent just to recover the floor, put it back together in a suitable appearance for business the next day.

Polo has very high standards, and that's fine. I have no issue with that. It's just a case of how you get there.

- 17 Q. And if I understand correctly, you felt
- Tin not only had Polo standards but higher than 18
- 19 Polo standards at times.
  - A. If that's possible, yes.
- Q. During the -- while you were a manager in 21
- the San Francisco store, did you ever participate 22
- 23 with Tin in the hiring process for sales
- 24 associates?
- 25 A. I believe I did, yes.

- A. That's true.
- 2 Q. And so your discomfort with it was
- emanating from what? 3
- 4 A. Not that I'm terribly computer literate
- 5 now, but I was even less four years ago, and the
- 6 process was demonstrated to me rather quickly, and
- 7 it was assumed that I knew it and was comfortable
- 8 with it, and I wasn't, and I never developed the
- 9 skill and the comfort level with it that allowed
- me to go to it, sit down and get through it in a, 10 you know, in a stress-free and quick and efficient 11
- 12 way, so I was perfectly happy if some other
- 13
  - manager wanted to do it.
- 14 Q. And so just as a macro overview, was each
- department shut down in some sort of order? Did 15
- home collection shut that down? Did women's shut 16
- 17 that down? Did men's sport and men's clothing
- 18 shut that down? Were they all shut down at one
- 19 time or do you know?
- 20 A. I don't remember. But I think, I think
- that's true that they shut the departments down 21
- and then the whole store, but once the process was 22
- started you didn't stop partway and say "Well, 23
- 24 men's isn't ready yet."
  - Q. Okay. You indicated that in response to a

Page 113

Page 112

25

### certcert

1	I further certify that the signature to the
2	foregoing deposition was not waived by counsel for
3	the respective parties.
4	I further certify that the taking of this
5	deposition was pursuant to subpoena, and that
6	there were present at the deposition the attorneys
7	hereinbefore mentioned.
8	I further certify that I am not counsel for
9	nor in any way related to the parties to this
10	suit, nor am I in any way interested in the
11	outcome thereof.
12	IN TESTIMONY WHEREOF: I have hereunto set my
13	hand and affixed my notarial seal this /th day of
14	May, 2008.
15	1 1 2/12 /2 //
16	MINTER CONTE
17	(Mayara) The
18	
19	cynthia J. Conforti, CSR, CRR
20	Notary Public, Cook County, Illinois
21	
22	CSR License No. 084-003064
23	
24	
25	

.

## **Golden Gate Reporting**

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l	1	UNITED	STATES DISTRICT	COURT	
l	2	NORTHERN DISTRICT OF CALIFORNIA			
	3	SAN	ON		
	4				
	5	ANN OTSUKA, an indivi	idual; JANIS	No. C-07-02780-SI	
	6	KEEFE, an individual; PHIPPS, an individual JUSTIN KISER, an indi	CORINNE		
	. 7	individually and on b	ehalf of		
read the re-	. 8	all others similarly situated,			
	0	Plaint	tiffs,		
	9	vs.			
	10.	POLO RALPH LAUREN CON a Delaware Corporation	RPORATION; on; POLO		
۱	11	RETAIL, LLC, a Delawa	are Corporation;		
	12	POLO RALPH LAUREN CON Delaware Corporation,	, doing business		
	13	in California as POLO FASHIONS OUTLET OF A Delaware Corporation	O RETAIL CORP; MERICA, INC., a		
	14	inclusive,			
	15	Defen	dants.	/	
	16				
	17	TP DOG TO T	ON OF KIM LEE BAE	RKD	
	18	DEFOSITIO	ON OF KIH HAD DIE	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	19				
	20	DATE:	March 7, 2008		
		TIME:	10:03 a.m.		
	21	LOCATION:	Greenberg Trauri		
	22		1900 University Fifth Floor	Avenue	
	23		East Palo Alto,	California	
	24	REPORTED BY:	Mary E. Garland Certified Shorth License Number 4		
	25		HICEMSC Manager	Page 1	
		· .		rage 1	

	·		- ago 12 of 112
1	show all sales associates who were on the plan, whether	1	trainer, Tim Tattersall, at the time who was rolling
2	•	2	this out and pulling GMs together, I think to take it
3		3	back to their stores, sort of a train the trainer.
4	Q. Do you know where that document originated?	4	Q. Is Tim Tattersall still employed by Polo?
5	<b>-</b>	5	A. No.
6	<del>-</del>	6	Q. What was his position?
7	•	7	A. He was a trainer.
8	<del>_</del>	8	Q. Was he based in California?
] 9	·	9	A. New York.
10	•	10	Q. Do you know where he's working now?
11	Q. And was this distributed to sales associates?	111	A. He's in Hawaii.
12		12	Q. Do you know which island?
13		13	A. I'd be guessing, but I think Maui. You know, I
14		14	don't know.
15		15	Q. Do you know who he's working for now?
16	•	16	A. I don't.
17		17	Q. And he had some involvement in training
18		18	managers to roll out the performance improvement
19		19	coaching plan?
20		20	A. He was a writer, so he developed materials; and
21		21	he would also go on the road from time to time.
22	· · · · · · · · · · · · · · · · · · ·	22	Q. Did you ever attend one of the meetings in
23	A. Well, again, as consistently as possible. I	23	California where he made presentations regarding
24	, 8 ,	24	performance improvement coaching?
25		25	A. Yes.
┢	Page 86		Page 88
1	the policies set out in the code of conduct in July of	1	Q. Was that approximately the 2004 time frame?
2	'04?	2	A. I can't remember the year.
3	A. I think on charge sends and transfers, not a	,	
Ι.		1 3	Was it at about the same time that the Arrears
4		3	Q. Was it at about the same time that the Arrears program was rolled out?
5	general manager approving it; maybe a manager that approved. I think it's, you know, certainly something	l	program was rolled out?
	general manager approving it; maybe a manager that approved. I think it's, you know, certainly something	4 5	program was rolled out?  A. It seems it was at least a couple of years ago,
5	general manager approving it; maybe a manager that	4	program was rolled out?  A. It seems it was at least a couple of years ago, and I'm perhaps.
5 6	general manager approving it; maybe a manager that approved. I think it's, you know, certainly something that everyone, you know, worked toward complying with.  Q. Let me show what you we previously marked as	4 5 6	program was rolled out?  A. It seems it was at least a couple of years ago, and I'm perhaps.  Q. I'm going to show you what we previously marked
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5 6 7 8	general manager approving it; maybe a manager that approved. I think it's, you know, certainly something that everyone, you know, worked toward complying with.  Q. Let me show what you we previously marked as Exhibit 63. It's Bates number 607, "PRC Associate Guide	4 5 6 7 8	program was rolled out?  A. It seems it was at least a couple of years ago, and I'm perhaps.  Q. I'm going to show you what we previously marked as Exhibit 12, "FY2006 Comp Plan B Addendum."  Comp Plan B included those individuals who had
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5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	general manager approving it; maybe a manager that approved. I think it's, you know, certainly something that everyone, you know, worked toward complying with.  Q. Let me show what you we previously marked as Exhibit 63. It's Bates number 607, "PRC Associate Guide to Performance Improvement."  Was this a document that was, at least, meant to be handed out to all sales associates working at the time this document was prepared?  A. Again, this looks like part of a PowerPoint training module versus a handout, but I can't be certain.  Q. Were sales associates required to view or participate in a PowerPoint presentation describing the performance improvement guidelines?  A. I believe there was a meeting around performance improvement, but I can't tell you if it was PowerPoint or how it was rolled out.  Q. And was that a series of meetings that were meant to take place in all the different stores under your jurisdiction?	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	program was rolled out?  A. It seems it was at least a couple of years ago, and I'm perhaps.  Q. I'm going to show you what we previously marked as Exhibit 12, "FY2006 Comp Plan B Addendum."  Comp Plan B included those individuals who had been hired after a certain period of time; correct?  A. Correct.  Q. Are you familiar with this document that's POLO 432 and 433?  A. I believe so.  Q. Do you know whether or not this specific document was handed out to sales associates?  A. I don't know that it was handed out to the associates.  Q. Do you know whether this document was meant for review by management-level people only?  A. I can't say only, but I do know management level. And, again, I don't recall how it was rolled out to the store teams.

23 (Pages 86 to 89)

1 date of the Arrears program that described how future Did you receive a copy of this e-mail? 2 commissions might be affected by Arrears? 2 A. It appears I did. 3 A. I don't recall a written documentation. I do 3 O. And do you recall this e-mail, now that you know that, again, at offer, that was an expectation of 4 4 look at it? -- one understanding of how they were paid. A. Maybe not specifically, but I'm sure I got it. 6 MR. KITCHIN: Go off the record just a second. 6 Q. In the text of the message, it says "Many 7 (Off the record briefly.) thanks to you all for your participation the past few 8 Q. BY MR. KITCHIN: I'm going to show you what we 8 days." Did you attend a meeting sometime in about April 9 previously marked as Exhibit 15. It has the title "PRC 9 or May 2004 in which new materials were rolled out? Sales Associate Performance Improvement Coaching." It's 10 A. This is the meeting I was referring to earlier. 11 Bates number 444 through 447. 11 Q. Under the second bullet point, where it says 12 Are you familiar with this document? 12 "Attached is," it says "Special FY05 Addendum." 13 Yes, I've seen this. 13 Do you see that? 14 Q. And was this document provided to sales 14 A. Yes. 15 associates in California, to your knowledge? 15 Q. It reads, "This contains the detail around 16 A. I believe it was, 16 arrears which we pulled out of the handbook and is now a 17 Q. There's a reference on the first page under 17 separate attachment." 18 "Criteria," and throughout that refers -- strike that. Do you recall any discussions of including or 18 19 What makes you believe that this was handed out 19 not including discussions of arrears in the handbook 20 to sales associates? 20 that was rolled out about this time? 21 A. Well, maybe I can't say in all certainty. I 21 A. I don't. 22 just recall the "If you hit it, you get it," being very 22 Q. The text of the message, the last sentence 23 23 says, "Please, replace your documents with the ones 24 Q. Do you know the context of when you believe attached below," then it has a number of documents. 24 25 this was handed out to sales associates? 25 Were any of these documents, to your knowledge, Page 90 1 A. I don't. designed and meant to be provided to sales associates? 2 Q. On Bates page 446, there's the subheading 2 A. What was the question, again? "Process." Do you see that? 3 3 Q. Yes. I'm wondering if you know whether any of A. Yes. 4 4 the documents listed in the bullet points were meant to 5 Q. The second bullet point begins: be handed out to sales associates in California? 6 "Store operations will send out biweekly 6 A. I don't recall all of the pieces. It does say performance reporting to all stores and will track sales here, "It is discussed in #2 of Talking Points C as a 7 8 associate performance." document you can provide to your sales associates." So 9 A. Yes. there must have been. I'm not sure what that document 10 10 Q. To your knowledge, is the reference to this Q. The first bullet point refers to "A revised 11 reporting the document you described earlier as data 11 12 that you received on perhaps a biweekly basis? 12 copy of the Sales Associate Compensation handbook." It 13 Yes. A performance management document. 13 indicates, "This is a handbook that applies to all 14 Q. And do you maintain a separate file with all of 14 associates, existing or new;" and then it later talks 15 the performance evaluation reports that you receive over 15 about "The handbook will be posted on the web." 16 some period of time? 16 The handbook that came out in about April or 17 A. No. I don't print them and keep them, no. 17 May of 2004, was that handbook, to your knowledge, meant 18 Q. Do you typically review them on the computer in to be handed out to all sales associates, whether they 19 electronic form? 19 predated the Arrears program or postdated the Arrears 20 A. Correct. 20 21 Q. Let me show you a document we've previously 21 A. I don't recall the distribution. I do recall 22 marked as Exhibit 7. This is an e-mail originally from 22 it was going to be on the retail web, and, therefore, 23 Lara Moldawsky to Kristi Mogel, and then it looks like 23 available to almost anyone who can access the retail

Q. I'm going to show you a document that is Page 91

24 (Pages 90 to 93)

24 web.

24

25

it was passed on to a number of individuals. Your name

appears in the second batch of "To" individuals.

Page 93

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## CERTIFICATION OF DEPOSITION OFFICER

I, MARY E. GARLAND, duly authorized to administer oaths pursuant to Section 2093(b) of the California Code of Civil Procedure, do hereby certify that the witness in the foregoing deposition was duly sworn by me to testify to the truth, the whole truth and nothing but the truth in the within-entitled cause; that said deposition was taken at the time and place therein stated; that the testimony of said witness was thereafter transcribed by means of computer-aided transcription under my direction; that the foregoing is a full, complete and true record of said testimony; and that the witness was given an opportunity to read and correct said deposition and to subscribe to the same.

I further certify that I am not of counsel or attorney for either or any of the parties in the foregoing deposition and caption named, nor in any way interested in the outcome of the cause named in said caption.

Executed March 19, 2008, at San Francisco, California.

MARY E

CSR 47:

EXHIBIT 107.

!		•			Arrea	Arrears Tracking Sheet	g Sheet							
					April 20	April 2004 - December 2004	nber 2004							
														Total
STORE	HIRE DATE	TERM DATE	EMPLOYEE NAME	Arrears?	April	May	June	Saly	August	September October	October	November	December	Deducted
00802	7/26/2004	12/2/2004	Employee #1	Yes										\$0.00
00805	4/12/2004	7/26/2004	Employee #2	Ŷ.										\$0.00
00802	8/30/2004	3/23/2005	Employee #3	Yes									-213.08	-\$213.08
00802	7/21/2004	4/30/2005	Employee #4	Yes							-204.02	-119.38	-522.61	-\$846.01
00802	5/12/2004	12/24/2004	12/24/2004 Howay, Janis	Yes						-\$247.93			-107.53	\$355.46
00802	20041026	20060708	Employee #5	Ņ										\$0.00
00802	7/11/2004	8/5/2005	Kiser, Justin	Yes					_		-\$57.66	-\$57.66		-\$115.32
00802	6/11/2004	7/23/2004	Employee #6	٥N										\$0.00
00802	6/28/2004	6/28/2004	Employee #7	Š										\$0.00
00802	6/23/2004	10/20/2004		Yes								•		\$0.00
00802	6/19/2004	12/30/2006	Employee #8	Yes						;			-2.83	-\$2.83
00802	6/22/2004	1/4/2005	Employee #9	Yes								-\$147.38	-539.58	-\$686.96
00802	7/19/2004	7/20/2004	Employee #10	No			`							\$0.00
00802	5/28/2004	7/23/2004	Employee #11	No										\$0.00
00802	10/18/2004	11/29/2004	11/29/2004 Employee #12	No										\$0.00
00802	12/9/2004	5/21/2005	Employee #13	oN N										\$0.00

		-	Total	\$0.00	\$0.00	20.00	\$0.00	\$0.00	-\$997.60	20.00	\$0.00	20.00	\$0.00	\$0.00	20.00	20.00	\$0.00	-\$486 22	9	\$0.00	\$0.00	\$465.93	\$0.00	
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Arrears Tracking Sheet	January 2005 - December 2005		Manch																			96'86\$		
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			EMPLOYEE NAME	Employee #14	Employee #15	Employee #16	Employee #3	Employee #4	Employee #5	Kiser, Justin	Employee #6	Employee #17	Employee #18	Employee #19	Employee #20	Employee #8	Employee #9	Employee #21	Employee #13	Employee #22	Employee #23	Employee #24	Employee #25	Employee #26
			TERM DATE	20050405	20060209	20051231	20050323	20050436 E	20060708	20050605	20040723 E	20050710 E	20061010 E		20050730	20061230	20050104	20051014 E	20050521	20070317	20050318	20060301	20060128	20051231
			HIRE DATE	20050106	20051020	20051117	20040830	20040721	20041026	20040711	20040611	20050705	20060220	20050709	20050321	20040619	20040622	20050528	20041209	20080802	20050313	20050109	20051009	20050919
		1	STORE	00802	00802	00000	00802	00802	00802	00802	20800	00800	00802	00802	00802	00802	00905	00802	00802	00802	00602	00802	00802	00800

		Total	\$0.00	-\$195.39	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
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Arrears Tracking Sheet	January 2006 - April 2006	Arrears?	ş	Yes	å	Š	8 N	ş	ž
Arrears	January 2	EMPLOYEE NAME	Employee #15	Employee #5	Employee #18	Employee #8	Employee #22	Employee #24	Employee #25
		TERM DATE	20060209	20060708	20061010	20061230	20070317	20060301	20060128
		HIRE DATE	20051020	20041026	20060220	20040619	20060802	20050109	20051009
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_	Employee #15	2004422	20000304		_									\$0.0
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00810 E	Employee #40	20050301	20070210				<del> </del>	1					\$277.06	4272
т	Employee #10	20040701	20040828	<u> </u>			†						-	5
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_	Employee #24	20040428	20040624	+			_						1	န္တို
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	Employee #34	2000122	20060916	1			-	İ	-	†		+		\$0.00
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	Otsuka, Ann	20040510	20020815				-		<del> </del>	1		+	-	\$0.00
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00810 Employee #40	00810 Err	00810 Err	00810 Employee #43	00810 Employee #44	00810 Employee #45	00810 En	00810 Employee #47	00810 En	00810 En	00810 Err	00810 En	00810 Em	00810 En	00810 Err	00810 En

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EMPLOYEE NAME	HIREDATE	TERM DATE	Ameans?	January	February	1	And	1	-	41	Actions		1			Total
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00810 Employee #38	20050221	20050623	Yes					4179.90								S179 90
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UC810 Employee #43	20060113	20060603	ş													\$0.00
DUSTU Employee #45	20050714	20070210	2					ļ								30.00
00810 Employee #48	20090116	20070210	ž	<del>                                     </del>				-	L							S
00810 Employee #47	20040913	20051228	Yes		-\$321.53	\$28.64	-\$289.92	\$89.49		\$505.23	-5182.98		-5171.47			\$1,590.26
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STORE         EMPLOYEE NAME         HIRE DATE         TERM DATE         Arreary         January 2006-April 2006           00810         Employee #1         20050306         20060430         No         \$60           00810         Employee #2         20051017         20060430         No         \$60           00810         Employee #14         20050304         20060304         Yes         \$114.34         \$60           00810         Employee #1         20050304         2006012         20060426         No         \$114.34         \$60           00810         Employee #2         2006012         20060426         No         \$14.34         \$51         \$51           00810         Employee #2         20060112         20060426         No         \$51         \$50         \$60           00810         Employee #2         2006012         20060426         No         \$50         \$50         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60         \$60			<b> </b>	Arrears Tracking Sheet	Sheet	+				
EMPLOYEE NAME         HIRE DATE         TERM DATE         Arrears?         January         February         March         April         Dedication           Employee #1         20050906         20060318         No         5144.34         April         Dedication           Employee #1         20051017         20060409         No         5114.34         April         April           Employee #1         20050304         20060304         768         -5114.34         April         -51           Employee #17         20050304         20060304         768         -5114.34         April         -51           Employee #17         20050304         20060304         768         -5114.34         April         -51           Employee #22         20060120         20060120         20060426         20060126         April         -51           Employee #22         20061020         20060126         20060303         Yes         -5793.77         April           Employee #32         20061022         20060306         No         April         April           Employee #33         20061022         20060306         No         April         April           Employee #45         20060122         20060306			вÇ	nuary 2006-April	2006					
EMPLOYEE NAME         HIRE DATE         TERM DATE         Arrears?         January         February         March         April         Dedi           Employee #1         20050906         200600318         No         S114.34         April         Dedi           Employee #1         200500304         20060030         No         S114.34         S1           Employee #17         20050304         20060030         No         S114.34         S1           Employee #17         20050304         20060020         No         S114.34         S1           Employee #22         20060122         20060026         No         S114.34         S1           Employee #25         20060122         20060326         No         S114.34         S1           Employee #26         20060125         20060326         No         S1         S1           Employee #27         20060122         2006033         No         S1         S1           Employee #30         20050326         20060030         No         No         S1         S1           Employee #32         20061221         20060328         No         S2         S1         S1           Employee #33         20051221         20060328										
EMPLOYEE NAME         HIRE DATE         TERM DATE         Arrears?         January         February         March         April         Dedicates           Employee #1         20050906         20060318         No         ————————————————————————————————————										Total
Employee #1         20050306         20060430         No         R           Employee #3         20041018         20060430         No         \$1           Employee #3         20041018         20060430         No         \$114.34         \$1           Employee #14         20050304         200600304         Yes         \$114.34         \$1           Employee #17         20050304         20060026         No         \$1         \$1           Employee #17         2006012         20060026         No         \$1         \$1           Employee #22         2006002         20060026         20060026         \$1         \$1           Employee #25         20060026         20060026         20060026         \$1         \$1           Employee #30         2005026         20060096         No         \$1         \$1           Employee #32         20051221         20060096         No         \$1         \$1           Employee #33         20051221         20060096         No         \$1         \$1           Employee #34         20060102         20060096         No         \$1         \$1           Employee #45         20060116         20060116         20060116         \$1 <th>STORE</th> <th>EMPLOYEEN</th> <th>HIRE DATE</th> <th><b>TERM DATE</b></th> <th>Arrears?</th> <th>January</th> <th>February</th> <th>March</th> <th>April</th> <th>Deducted</th>	STORE	EMPLOYEEN	HIRE DATE	<b>TERM DATE</b>	Arrears?	January	February	March	April	Deducted
20041018         20060430         No         \$1           20051017         20060409         No         \$114.34         -\$1           20050304         20060304         Yes         -\$114.34         -\$1           20050301         20060120         20060426         No         -\$1           20061020         20061215         No         -\$73.77         -\$7           20050326         20060303         Yes         -\$793.77         -\$7           20050326         20060609         No         No         -\$7           20051221         20060916         No         -\$7         -\$7           20051221         20060916         No         -         -           20060102         20060916         No         -         -           20060102         20060916         No         -         -           20060102         20060308         No         -         -           20060102         20060308         No         -         -           20060113         20060603         No         -         -           20060114         20070210         No         -         -           20060115         20070210         No	00810	Employee #1	20050906	20060318	N _o					\$0.00
20051017         20060409         No         -\$114.34         -\$1           20050304         20060304         Yes         -\$114.34         -\$1           20050301         20060426         No         -\$1         -\$1           20060112         20060426         No         -\$7         -\$7           20061020         20061215         No         -\$7         -\$7           20050425         20060303         Yes         -\$793.77         -\$7           20050326         20060609         No         -         -\$7           20051221         20060916         No         -         -           20060102         20060916         No         -         -           20060102         20060328         No         -         -         -           20060112         20060328         No         -         -         -         -           20060113         20060714         20060720         No         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -	00810	Employee #3	20041018	20060430	2					\$0.00
20050304         20060304         Yes         -\$114.34         -\$1           20050301         20070210         No         -\$114.34         -\$1           20060112         20060426         No         -\$793.77         -\$7           20050425         20060303         Yes         -\$793.77         -\$7           20050326         20060609         No         -\$7         -\$7           20051202         20060916         No         -\$7         -\$7           20051221         20060916         No         -         -\$7           20060102         20060916         No         -         -           20060103         20060303         No         -         -           20060112         20060303         No         -         -           20060112         20060303         No         -         -           20060112         20060303         No         -         -           20060113         20060003         No         -         -           20060116         20070210         No         -         -           20051126         20070210         No         -         -	00810	Employee #9	20051017	20060409	2					\$0.00
20050301         20070210         No         Consequence         No         ST           20060112         20060426         No         -\$793.77         -\$7           20050425         20060303         Yes         -\$793.77         -\$7           20050326         20060609         No         -\$7           20051221         20060916         No         -           20050122         20060916         No         -           20060102         20060303         No         -           20060102         20060303         No         -           20060103         20060703         No         -           2006011         20060703         No         -           2006011         20060703         No         -           2006011         20070210         No         -           20050116         20070210         No         -           20051126         20050118         No         -	00810	Employee #14	20050304	20060304	Yes		-\$114.34			-\$114.34
20060112         20060426         No         -\$7           20051020         20061215         No         -\$7           20050425         20060303         Yes         -\$793.77         -\$7           20050926         20060609         No                   -\$7           20051221         20060916         No                               20060102         20060916         No                               20060102         20060305         No                               20060103         20060308         No                               20060113         20060709         No                               20060113         20060603         No                               20050714         20070210         No                               20050116         20070210         No                               20051126         20050718         No	00810	Employee #17	20050301	20070210	2					\$0.00
20061020         20061215         No         -\$793.77         -\$7           20050425         20060303         Yes         -\$793.77         -\$7           20050926         20060609         No         -\$7           20051202         20070129         No         -\$7           20051221         20060916         No         -           20060102         20060305         No         -           20050328         20060328         20060328         No           20041201         20060709         No         -           20060113         200600603         No         -           20050714         20070210         No         -           20050116         20070210         No         -           20051126         20070210         No         -           20051126         20060718         No         -	00810	Employee #22	20060112	20060426	£					\$0.00
20050425         20060303         Yes         -\$793.77         -\$7           20050926         20060609         No         No         -\$7           20051202         20070129         No                               20051221         20060916         No                               20060102         20060305         No                               20050328         20050328         No                               20041201         20060709         No                               20060113         20060709         No                               20060116         20070210         No                               20051126         20070210         No                               20051126         20050718         No	00810	Employee #25	20061020	20061215	2					\$0.00
20050926         20060609         No           20051202         20070129         No           20051221         20060916         No           20060102         20060305         No           20050328         20060328         No           20041201         20060709         No           20060113         2006060603         No           20060116         20070210         No           20051126         20070210         No           20051126         2005070210         No	00810	Employee #27	20050425	20060303	Yes	-\$793.77				-\$793.77
20051202         20070129         No           20051221         20060916         No           20060102         20060305         No           20050328         20050328         No           20041201         20060709         No           20060113         200606030         No           20060116         20070210         No           20051126         20070210         No           20051126         2005070210         No	00810	Employee #30	20050926	20060609	Š					\$0.00
20051221         20060916         No           20060102         20060305         No           20050328         20050328         No           20041201         20060709         No           20060113         20060603         No           20050714         20070210         No           20051126         20070210         No           20051126         20070210         No	00810	Employee #32	20051202	20070129	S.					\$0.00
20060102         20060305         No         Resident           20050328         20050328         20050328         No         Resident           20041201         20060709         No         Resident         Resident           20050714         20070210         No         Resident         Resident           200507126         20070210         No         Resident         Resident           20051126         20070210         No         Resident         Resident	00810	Employee #33	20051221	20060916	No					\$0.00
20050328         20650328         20650328         No           20041201         20060709         No         No           20060113         20060603         No         No           20050714         20070210         No         No           20051126         20070210         No         No           20051126         20050718         No         No	90810	Employee #36	20060102	20060305	<u>9</u>					\$0.00
20041201         20060709         No           20060113         20060603         No           20050714         20070210         No           20060116         20070210         No           20051126         20070210         No           20051126         20060718         No	00810	Employee #37	20050328	20050328	£					\$0.00
20060113         20060603         No           20050714         20070210         No           20060116         20070210         No           20051126         20070210         No           20051127         20051128         No	00810	Employee #40	20041201	20060709	£					\$0.00
20050714         20070210         No           20060116         20070210         No           20051126         20070210         No           20051100         20051010         20060718	00810	Employee #43	20060113	20060603	ટ્ટ					\$0.00
20050116 20070210 No 20051126 20070210 No 20051010 20060718 No	00810	Employee #45	20050714	20070210	£					\$0.00
20051126 20070210 No 20051010 20060718 No	00810	Employee #46	20060116	20070210	Š					\$0.00
20051010 20060718 No	00810	Employee #48	20051126	20070210	No					\$0.00
	00810	Employee #51	20051010	20060718	ο N					\$0.00

Case :	<b>5</b> :0	/-0							Document 98-8 Filed 06/10/2008 Page 83 of	112
			Total Deducted	\$0.00	-\$239.55	\$0.00	\$0.00	\$0.00		
			December		-\$239.55					
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			TERM DATE	20050423	20050220	20050710	20050114	20040917		
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**EMPLOYEE NAME** 

STORE EMPLO 00817 Employee #1 00817 Employee #2 00817 Employee #3 00817 Employee #4 00817 Employee #5

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			HIRE DATE	20050818	20041	20040	20040	20041	200502	200512	200512	20040831											
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		Ari	Arrears Tracking Sheet January 2006-April 2006	Sheet ii 2006						
				,		-			<b>∀</b>	Total
STORE	EMPLOYEE NAME	HIRE DATE	HIRE DATE   TERM DATE   Arrears?   January   February	Arrears?	January	February	_	March	April	Deducted
00817	Employee #10	20051204	20060506	No		_				\$0.00
00817	Employee #11	20051218	20060618	ON						\$0.00

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		. '		-					┝							Total
EMPLOYEE NAME	HIRE DATE	TERM DATE	JATE Amears?	Sancary	February	March	April	May	-dun	July	August	September   October	October	November	December	Deducted
Employee #12	20050620	20051111	Š				+									\$0.00
00831 Employee #1	20041014	20051231	2						H							\$0.00
00831 Employee #2	20040601	20050518	¥	\$32.89		-\$822.46	-\$213.00									-\$1,068,35
00831 Employee #3	20041020	20050422	Yes	-584.43		-\$45.85										-\$130.28
00831 (Employee #13	20050227	20050723	£					_	$\vdash$			_				\$0.00
00831 Employee #14	20050906	20060113	£				-	-	H							\$0.00
00831 Employee #4	20040526	20050319	¥8,	-\$58.05			ľ		H							-\$58.05
00831 Employee #15	20050630	20050802	£			-			-							\$0.00
00831 Employee #5	20040816	20050528	<b>33</b>	-		-\$520.32	-\$142.35	-\$105.56								-\$768.23
00831 Employee #16	20050102	20050302	Yes													\$0.00
00831 Employee #17	20050316	20050521	No													\$0.00
00831 Employee #18	20050306	20051206	ş						L							\$0.00
00831 Employee #19	20051019	20060701	- ON						H							\$0.00
00831 Employee #6	20040815	20050604	Yes	-	\$119.54		-\$122.16	-\$193.51								-\$435.21
00831 Employee #20	20040630	20060525	£			_	-	_					_			\$0.00
00831 Employee #21	20051202	20060114	£					-	L							\$0.00
00831 Employee #22	20050413	20050429	¥				-									\$0.00
00831 Employee #9	20041111	20050712	ON					-		   						\$0.00
00831 Employee #10	20041114	20050108	ON.													\$0.00
00831 Employee #11	20040922	20050502	Yes			45 43	76 083		۲			L	L			44. 57

			Total		\$0.00	\$0.00	-\$434.40	\$0.00	-\$148.13	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
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			HIGH DATE	20041014	20040601	20041020	20040526	20040816	20040915	20040630	20041120	20041111	20041114	20040922
			GMP OVER NAME	Englower #1	00831 Employee #2	Employee #3	00831 Employee #4	00831 Employee #5	00831   Employee #6	00831   Employee #7	00831 Employee #8	00831  Employee #9	00831 Employee #10	00831 Employee #11
			STORE	00834	90831	00831	00831	00831	00831	00831	00831	00831	00831	00831

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STORE	EMPLOYEE NAME	HIRE DATE	HIRE DATE TERM DATE Arrears? January February	Arrears?	January	Februa	ry March	April	Deducted
00831	Employee #14	20050906	20060113	ž					\$0.00
00831	Employee #19	20051019	20060701	Yes	-\$36.93		-\$110.38		-\$147.31
00831	Employee #20	20040630	20060525	Yes					\$0.00
00831	Employee #21	20051202	20060114	ટ					\$0.00

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00836	Employee #1	20040527	20040604	2			-							\$
98800	Employee #2	20040723	20040830	Š			-	$\frac{1}{1}$						3 6
90836	Employee #3	20041220	20050121	2		†	$\dagger$	+						00.00
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90836	Employee #5	20050412	20051023	£												
90836	Employee #6	20051003	20060130	£										Γ		
9836	00836 Employee #7	20060203	20060512	£	-											
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00836	Employee #9	20060424	20061012	ş					T	L						
00836	Employee #3	20041220	20050121	ş						L						
90836	Employee #4	20041122	20051213	ž					\$58.03	-\$191.50	\$58.03 -\$391.50 -\$394.23 \$291.83	\$291.83		-\$711.95		
90836	Employee #10	20051003	20060326	ž												
96390	Employee #11	20050416	20050730	£						L						

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3	Employee #6	20051003	20060130	Š				,	\$0.00
90836	Employee #7	20060203	20060512	2					\$0.00
90836	Employee #9	20060424	20061012	2					\$0.00
90830	Employee #10	20051003	20060326	2					\$0.00

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00845/00873	Employee #1	20041027	20050402	ટ્ટ					•					
00845/00873	Employee #2	20040908	20060203	£										1
00845/00873	Employee #3	20040908	20050204	Š										L
00845/00873	D0845/00873   Employee #4	20040908	20050623	ક્										ı
00845/00873	0845/00873 Employee #5	20040422	20050110	Š.										ı
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STORE	EMPLOYEE NAME	MIRE DATE	MIRE DATE   TERM DATE	Arrears?	January	February	March	You'	May	Line	Şiriş	August	September	October	November	December	Deducted
00873	00873 Employee #6	20050212	20050501	Yes	<del> -</del> -		<u> </u>	\$82.42	T		 	+					582.42
90873	00873 Employee #7	20050627	20051119	ž.						-			-\$17.72		-\$93.55		\$111.27
00873	00873 Employee #8	20050328	20050730	ટ			-										20 00
00873	00873 Employee #1	20041027	20050402	¥es	-\$125,39	-\$55.12	-\$51.92	-									\$232.43
00873	00873 Employee #2	20040908	20060203	£													\$0.05
00873	00873 Employee #3	20040908	20050204	¥3		-						l					\$0.00
00873	00873 Employee #9	20041026	20060708	×8.			\$220.80	-\$220.80			-\$498.80						-5940.40
8873 273	00873 Employee #4	20040908	20050623	₽	-				Ī								00.02
00873	00873 Employee #10	20051024	20060518	2				-									9
00873	00873 Employee #11	20050515	20060428	Υœ				-	T				-513.56				-\$13.56
00873	00873 Employee #12	20051125	20051223	ž		<u> </u>											00 03
00673	00873 Employee #13	20051024	20060106	Š		-		-			Ī						\$0.00
00873	00873 Employee #14	20050216	20050813	Yes	_				-\$36.38		\$578.17						-\$614.55
00873	00873 Employee #15	20050127	20050517	Yes			-\$7.01	-\$128.10				_					-\$135.11
00673	00873 Employee #5	20040422	20050110	No													\$0,00
00873	00873 Employee #16	20051223	20060115	٥N													\$0.00
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		Ā	Arrears Tracking Sheet	Sheet		+			
		Jan	January 2006 - April 2006	ril 2006		<u> </u>			
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STORE	EMPLOYEE NAME	HIRE DATE	HIRE DATE TERM DATE Arrears? January February	Arrears?	January	Februar	March	April	Total
00873	Employee #2	20040908	20060203	χes	-\$295.82				-\$295.82
00873	Employee #10	20051024	20060518	ટ્ટ					\$0.00
00873	Employee #11	20050515	20060428	2					\$0.00
00873	Employee #13	20051024	20060106	2		-			\$0.00
00873	Employee #16	20051223	20060115	운					\$0.00

EXHIBIT 108.

26/05/2024seq9:37-cv-0259504854 Document 98-8 TIM PANE MDS/10/2008

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- Between approximately August 2005 to August 2006, I worked as a Cashier/Sales 2) Associate at the Polo Ralph Lauren in Camarillo, California.
- When I was hired at the Camarillo store, I was told that I could not discuss my 3) salary with other employees. This was a really big deal in the store, and we had at least one meeting to emphasize that we could not communicate this information among co-workers.
- I was occasionally unable to take one or more of my rest breaks during my work 4) shifts. It seemed that managers at the Camarillo store did not want to give them to us; the managers did not tell me or encourage me to take breaks. I estimate that I missed my rest breaks at least 20% of the time I was at work, on average, because it was not a priority for management and because of sales and customer demands. I was not paid for working during these breaks.
- I was instructed by my managers and in the Polo employee handbook that I could 5) not leave the Polo store at any time unless a manager performed a bag check on me at the employee exit. I understood that this was a very serious practice and that I was required to submit to the checks before I could leave the store after the end of my shift.
- After I had clocked out for lunch or at the end of the day, I usually waited near the door to the store for a manager who could do the bag check and approve me to leave the building. Often, co-workers waited with me until the manager came to release us. On average, I estimate that I had to wait 5 to 10 minutes after I had clocked out before I was permitted to leave the building. I was not paid for any of this waiting time.

Signed under penalty of perjury under the laws of the State of California. Executed at Ventura County, California, on June 5', 2008.

Mappinade

EXHIBIT 109.

Otsuka, et al. v. Polo, et al.

Case No. C-07-02780-SI

DECLARATION OF SAMIR ABU-TAHIR IN SUPPORT OF MOTION FOR CLASS CERTIFICATION

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- 2) Between approximately 2001 and November 2007, I worked as a Sales Associate at the Polo Ralph Lauren store in Beverly Hills, California. From approximately 2001 to 2004, I worked in the Women's Department, and from approximately 2005 to November 2007, I worked in the Home Collections Department.
- I was hired as a full-time employee. My base wage was set and was the equivalent 3) of approximately \$11.00 to \$12.00 per hour. I was told I was a commissioned salesperson and an "exempt employee."
- 4) Polo set a mandatory sales target for me that required me to sell a certain value of merchandise per hour that, when multiplied by roughly 8% or 9% (my commission rate, equaled my hourly rate.) If I failed to consistently sell enough merchandise to cover this hourly rate, I could be terminated. In fact, I was placed on "probation" for a time for failing to meet my sales target.
- On most occasions while working in the Women's Department at Polo, I was not able to take one or more of my rest breaks during my shifts. For a while, I attempted to take my morning rest break, usually to get a cup of coffee before the rest of the employees began leaving the floor for their lunch breaks. The stated rule at the store was that no one could leave the floor for any reason if there was insufficient "coverage," or too few staff working the floor. So, often if a co-worker left for lunch, I was required to stay on the floor, regardless of whether I needed a bathroom or other break. Under those circumstances, breaks were not possible. Additionally, managers would literally roll their eyes and make other intimidating gestures or statements to make it known that it was unacceptable to take breaks. Managers and other staff also made explicit statements that taking breaks meant you were "lazy." I realized that breaks were not allowed in the culture and practice of the store. On average, I estimate that I missed almost all my morning breaks during this time because of "coverage" requirements, the need to sell and serve customers, and because managers discouraged me and others from taking rest breaks.

6)	I could not leave the Polo store at any time unless a manager performed a bag chec
on me at the	employee exit. I understood I could be fired if I did not undergo a bag check before
left the store	<u>,</u>

7) I was instructed to clock out, either when leaving for lunch or leaving at the end of
the day, and then find a manager who could perform the bag check at the employee exit. Almost
always, neither managers nor security personnel were readily available to perform the search. On
average, I estimate I had to wait 5 to 10 minutes after I had clocked out before I was permitted to
leave the building. I thought that it was completely unacceptable that I had to wait under these
circumstances and discussed this with several store employees and staff. I was not paid for any of
this waiting time.

Signed under penalty of perjury under the laws of the State of California. Executed at West Hollywood, California, on June <u>5</u>, 2008.

Samir Abu Tahir

EXHIBIT 110.

MAY-28-08 WED 10:07 AM FAX NO. P. 03 Case 3:07-cv-02780-SI Filed 06/10/2008 Page 104 of 112 Document 98-8 1 At the store, everyone was required to have their things searched by a manager after 2 clocking out at the end of a shift and before leaving the store. I, too, was searched 3 after almost every shift, and understood that I could be fired if I did not allow a search before I left the store. After I clocked out, I was usually required to wait for about 5 to 10 minutes for a manager to complete a Loss Prevention Search. 4. I was not paid for the time I spent waiting to be searched after clocking out. 7 ß Signed under penalty of perjury under the laws of the State of California. DA'TED: May⊋%, 2008 10 i i 12 13 14 15 16 1718 19 30 21 22 23 24 25 26 27 28

DECLARATION OF AMIR FILSOOF IN SUPPORT OF MOTION FOR CLASS CERTIFICATION

Case No. C-07-02780-SI

Olsuka, et al. v. Polo, et al.

EXHIBIT 111.

## I, Harvey Resnick, declare:

- I was employed by Polo Ralph Lauren Corporation between approximately August 2004 and February 2005, as the Men's Department Manager of the Polo Ralph Lauren store located at 90 Post Street, San Francisco, California, and make this declaration based on personal knowledge.
- 2. I worked under the direction of the store's general manager, Tin Hua, and my duties included managing sales associates in the Polo Men's Department, including Justin Kiser and Janis Howay (Keefe), product sales, associate scheduling, merchandising, cleaning and re-stocking.
- 3. While I was employed as Men's Department Manager at Polo, sales associates were compensated on what Polo referred to as a "draw versus commission" system. I was instructed by Tin Hua, and also read in the Polo Ralph Lauren sales associate handbooks, that sales associates in the store were paid on an hourly basis at \$12.75 per hour, or 8% of their total sales, which ever was greater. Some sales persons were on a higher commission rate based on their sales performance.
- 4. Sales associates were required to sell a sufficient quantity of Polo merchandise to cover their base hourly earnings. That is, sales associates were given mandatory sales targets that represented the minimum sales each was expected to make in a two-week period. If sales associates regularly failed to sell the quantity of merchandise they were required to sell, they were subject to discipline and/or termination.
- 5. Within approximately one month after I was hired by Polo, I met with Christie Mogel, Polo's Area Human Resources Manager, and told her I was concerned about the "draw versus commission" payroll system used by the company. I specifically told Ms. Mogel that I did not believe sales associates were able to meet the sales targets set by the company. Concerned about the legality of this payroll system, I asked Ms. Mogel why sales associates were not paid premium overtime for working more than 8 hours a day or 40 hours a week. Ms. Mogel told me all sales associates worked on a commission basis and were not entitled to premium overtime compensation. She also

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said Polo already paid sales associates premium overtime by paying them \$12.75 per hour instead of minimum wage.

- 6. On numerous occasions sales associates in the Men's Department worked more than 8 hours per day and/or 40 hours per week. But, in accordance with Polo's payroll policy, I understood none of them was paid premium wages for the extra time.
- 7. I never heard that Polo was performing an analysis of sales associates' right to receive premium overtime in California. I also never heard that any sales associate was ever paid premium overtime compensation. It was my understanding that Polo did not pay any sales associates premium overtime compensation.
- 8. When I began working for Polo, it was using a wage program it called "arrears." I recall learning about the arrears program through General Manager Tin Hua,

  Operations Manager Theresa Cruz, and/or Polo's internal internet system. Under the arrears system, if a sales associate failed to meet his or her mandatory sales target in any two-week period, and then later exceeded their sales target, the later-earned commissions would be debited by the amount they had undersold in the prior pay
- 9. In my position as Men's Department Manager, I supervised up to approximately 12 sales associates. Based on my best recollection, I believe only one or two of these sales associates regularly met and/or exceeded the mandatory sales targets set by the company. On many occasions, my Department's sales associates did not even sell one half of their mandatory sales targets.

periods. In this way, commissions earned in one pay period were decreased by the

arrears amount from previous pay periods.

10. Sales associates did not always take their rest breaks. On several occasions, I overheard managers, including Theresa Cruz, tell a sales associate they would not be able to meet their mandatory sales targets unless they were working on the sales floor helping customers. Sales associates were under the constant pressure of meeting sales targets that most of them could not make and, so, I often observed the sales associates work through the day without taking all of their rest breaks. To the best of my

knowledge, Polo never paid any sales associate extra pay for missing a rest break. I was not aware that employees were entitled to extra pay for missing a rest break and I never asked payroll to do so.

11. Sales associates were instructed they could only enter or exit the store through the employee door, located at the end of a hallway near the managers' offices and loading dock. Any time sales associates or managers left the store, they were required to undergo a loss prevention inspection at that door. At the end of their shifts, sales associates would clock out, unless a manager had clocked them out already, gather their belongings and then either proceed to the employee door or search for a manager who could perform the loss prevention inspection. Managers were generally very busy at the end of the day, performing various duties in their departments or in the manager's office. On numerous occasions, I heard sales associates page a manager to the back door at the end of a shift to perform the loss prevention inspection. On many

occasions, I went to the employee exit to perform loss prevention inspections and found sales associates sitting on the floor waiting for a manager. Sales associates regularly complained to me and other managers about the amount of time they were required to wait at the exit after their shift was over and they were no longer being paid. I personally heard sales associates complain they had missed appointments and public transportation because they had been held in the store for up to 15 minutes after they had clocked out.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct, and that this declaration was made March 1/2, 2008, in

CHICAGO, Illinois.

Harvey Resnick

EXHIBIT 112.

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1 2 3 4 5	Patrick R. Kitchin, Esq. (SBN. 162965)  THE LAW OFFICE OF PATRICK R. KITC 565 Commercial Street, 4 th Floor San Francisco, CA 94111 415-677-9058 415-627-9076 (fax)  Attorneys for Plaintiffs Janis Keefe, Corinne Phipps, and Rence Davis	
8 · 9 .	NORTHERN DIST	S DISTRICT COURT RICT OF CALIFORNIA CISCO DIVISION
10 11: 12:	ANN OTSUKA, an individual, JANIS KEEFE an individual; CORINNE PHIPPS, an individual; and RENEE DAVIS, an individual individually and on behalf of all others similar	); ) ly) DECLARATION OF STACY SHADE IN
13.	situated,	) SUPPORT OF PLAINTIFFS' MOTION FOR ) CLASS CERTIFICATION
14 ³ 15. 16 17 18. 19 20 21 22 23 24	Plaintiffs, vs.  POLO RALPH LAUREN CORPORATION; a Delaware Corporation; POLO RETAIL, LLC. Delaware Corporation; POLO RALPH LAUREN CORPORATION, a Delaware Corporation, doing business in California as POLO RETAIL CORP; and FASHIONS OUTLET OF AMERICA, INC.,  Defendants.	) ) Date: July 11, 2006 ) Time: 9:00 a.m. ) a ) LOCATION: Courtroom 10, 19 th Floor
25 26 27 28	I, Stacy Shade, declare:  1) [ am a resident of Barstow, of personal knowledge.  Otsuka, et al. v. Polo, et al.	California, and make this declaration based on my  Case No. C-07-02780-SI
	DECLARATION OF STACY SHADE IN SU	PPORT OF MOTION FOR CLASS CERTIFICATION

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- 2) In 2003, I worked at the Polo Ralph Lauren Factory Store in Barstow, California.
- 3) When I was hired, I was told that I was not allowed to tell any other employee how much I was earning.
- Most of the time, I did not get rest breaks during my shift. I was told by management that I had to help customers whenever they needed it, even if I had clocked out for a break. It happened regularly that when I had already clocked, I was then asked by a manager or customer to help while I was on a break. This happened so regularly that it seemed clear that breaks were not really encouraged or allowed.
- 5) I understood that I was required to participate in "bag checks" or "loss prevention searches" before I could leave the store after the end of my shift. The managers at the store were very strict about this. After we had clocked out, myself and my co-workers were told to "line-up" so that one of the managers could come by and go through our things. On average, I waited about 15 minutes after clocking out to be checked and allowed to leave the store. I estimate that this kind of wait happened at least 50% of the time when I was at work. I was not paid for any of this waiting time.

Signed under penalty of perjury under the laws of the State of California. Executed at Barstow, California, on May 51, 2008.

Stacy Shade

Stacy Shade

Im married, mi

married name is Kron

Case No. C-07-02780-S

DECLARATION OF STACY SHADE IN SUPPORT OF MOTION FOR CLASS CERTIFICATION